





# Certificate of Registration

Personal Information Management System - BS 10012:2017

This is to certify that: Alibaba Cloud (Singapore) Private

Limited 3F, 51 Brash Basah Road #04-08 Lazada One 189554 Singapore

Is included as a location on Certificate number:

PIMS 720849-108

And BSI location is: 0047453910-108

Operates a Personal Information Management System which complies with the requirements of BS 10012:2017 for the activities detailed in the scope of registration.

Please see scope page.

For and on behalf of BSI:

Michael Lam - Managing Director Assurance, APAC

Original Registration Date: 2019-11-15 Latest Revision Date: 2024-10-16 Effective Date: 2024-11-04 Expiry Date: 2027-11-03

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...making excellence a habit."

Is included as a location on Certificate number:

And BSI location is: 0047453910-108

## Registered Scope:

The provision of management and sales of Alibaba Cloud's cloud computing products and services, including: 1. Cloud Essentials & Infrastructure

Cloud Architect Design Tools, Distributed Cloud Container Platform for Kubernetes, Cloud Control API, Alibaba Cloud DNS PrivateZone, Cloud Enterprise Network, Edge Node Service, Smart Access Gateway, ApsaraMO for Kafka, Dynamic Content Delivery Network, Fraud Detection, Dedicated Host, WUYING Workspace, Blockchain as a Service, Container Service for Kubernetes, Edge Network Acceleration, Application High Availability Service, IPv6 Gateway, OpenAPI Explorer, Cloud Shell, Elastic Container Instance, Data Security Center, CloudConfig, Apsara File Storage for HDFS, Network Intelligence Service, Managed Service for OpenTelemetry, CloudFlow, Alibaba Cloud Linux, Identity as a Service, PrivateLink, Serverless App Engine, Cloud connector, Cloud migration hub, Microservices Engine, Storage Capacity Unit, Dragonwell, Mobile PaaS, CloudOps Orchestration Service, Elastic Compute Service, Elastic Block Storage, Auto Scaling, Container Compute Service, BatchCompute, Object Storage Service, Apsara File Storage NAS, Tablestore, CDN, Server Guard, Web Application Firewall, Anti-DDoS, Cloud Hardware Security Module (HSM), Managed Security Service, Content Moderation, Certificate Management Service (Original SSL Certificate), Security Center, Crowdsourced Security Testing, Cloud Web Hosting, Enterprise Distributed Application Service, Application Real-Time Monitoring Service, ApsaraMQ, Simple Log Service, API Gateway, Message Service, Cloud Monitor, Resource Orchestration Service, Key Management Service, Resource Access Management, ActionTrail, Server Load Balancer, Express Connect, NAT Gateway, Virtual Private Cloud, Function Compute, VPN Gateway, Elastic IP Address, Apsara Devops, Data Transport, Hybrid Cloud Storage, Cloud Storage Gateway, Bastionhost, Internet Shared Bandwidth, Data Transfer Plan, Global Accelerator, Cloud Firewall, Simple Application Server, Elastic High Performance Computing, Elastic GPU Service, Container Registry, ID Verification, Intelligent Advisor, Cloud Backup, Hybrid Disaster Recovery, ECS Bare Metal Instance, Cloud Hosting, VMware Service, Cloud Data Transfer, TransitRouter, Compute Nest, Quota Center, Managed Service for Grafana, Managed Service for Prometheus, Cloud Governance Center, Service Mesh, Drive and Photo Service, EventBridge, CloudBox, ApsaraMQ for Confluent.

#### 2. Data Management & Services

Tair, ApsaraDB RDS, Dataphin, Hologres, GraphCompute, ApsaraDB for OceanBase, ApsaraDB RDS for MySQL, ApsaraDB for Redis, ApsaraDB for MongoDB, AnalyticDB for PostgreSQL, Data Transmission Service, Data Management, Data Integration, DataV, Quick BI, DataWorks, AnalyticDB for MySQL, MaxCompute, Realtime Compute for Apache Flink, PolarDB-X, E-MapReduce, ApsaraDB RDS for SQL Server, ApsaraDB RDS for PostgreSQL, ApsaraDB for Hbase, Lindorm, PolarDB, Elasticsearch, Database Backup, Database Autonomy Service, Data Lake Formation, ApsaraDB for ClickHouse, DataHub, ApsaraDB for MyBase.

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## Registered Scope:

#### 3. Artificial Intelligence & Machine

Learning Autodrive Cloud Develop Platform, AI Design, Machine Translation, AIRec, Cloud Traffic Control Center, Visual Compute Service, Platform for AI, Intelligent Speech Interaction, Open Search, Smart Conversation Analysis, Beebot, Cloud Contact Center, Natural Language Processing, Image search, Optimization Solver, Vector Retrieval Service, Intelligent Computing LINGJUN, Alibaba Cloud Model Studio.

#### 4. Enterprise Services

Chat App Message Service, Apsara Video SDK, Intelligent Media Services, Savings Plans, Coupon, Real-Time Communication, Phone Number Verification Service, IoT Edge, Support plan, Trademark, IntelligentVision, CloudQuotation, Domain Names, Alibaba Cloud DNS, ApsaraVideo VOD, ApsaraVideo Media Processing, ApsaraVideo Live, IoT Platform, Short Message Service, Voice Service, Alibaba Mail, IoT Mobile Connection Package, Multiexperience Development Platform EMAS, Innovative swproduct, Energy Expert, Direct Mail, LinkedMall, Cell Phone Number Service.

#### 提供阿里云云计算产品及服务的管理和销售,包括:

#### 1. Cloud Essentials & Infrastructure

Cloud Architect Design Tools, Distributed Cloud Container Platform for Kubernetes, Cloud Control API, Alibaba Cloud DNS PrivateZone, Cloud Enterprise Network, Edge Node Service, Smart Access Gateway, ApsaraMQ for Kafka, Dynamic Content Delivery Network, Fraud Detection, Dedicated Host, WUYING Workspace, Blockchain as a Service, Container Service for Kubernetes, Edge Network Acceleration, Application High Availability Service, IPv6 Gateway, OpenAPI Explorer, Cloud Shell, Elastic Container Instance, Data Security Center, CloudConfig, Apsara File Storage for HDFS, Network Intelligence Service, Managed Service for OpenTelemetry, CloudFlow, Alibaba Cloud Linux, Identity as a Service, PrivateLink, Serverless App Engine, Cloud connector, Cloud migration hub, Microservices Engine, Storage Capacity Unit, Dragonwell, Mobile PaaS, CloudOps Orchestration Service, Elastic Compute Service, Elastic Block Storage, Auto Scaling, Container Compute Service, BatchCompute, Object Storage Service, Apsara File Storage NAS, Tablestore, CDN, Server Guard, Web Application Firewall, Anti-DDoS, Cloud Hardware Security Module (HSM), Managed Security Service, Content Moderation, Certificate Management Service (Original SSL Certificate), Security Center, Crowdsourced Security Testing, Cloud Web Hosting, Enterprise Distributed Application Service, Application Real-Time Monitoring Service, ApsaraMQ, Simple Log Service, API Gateway, Message Service, Cloud Monitor, Resource Orchestration Service, Key Management Service, Resource Access Management, ActionTrail, Server Load Balancer, Express Connect, NAT Gateway, Virtual Private Cloud, Function Compute, VPN Gateway, Elastic IP Address, Apsara Devops, Data Transport, Hybrid Cloud Storage, Cloud Storage Gateway, Bastionhost, Internet Shared Bandwidth, Data Transfer Plan, Global Accelerator, Cloud Firewall, Simple Application Server, Elastic High Performance Computing, Elastic GPU Service, Container Registry, ID Verification, Intelligent Advisor, Cloud Backup, Hybrid Disaster Recovery, ECS Bare Metal Instance, Cloud Hosting, VMware Service, Cloud Data Transfer, TransitRouter, Compute Nest, Quota Center, Managed Service for Grafana, Managed Service for Prometheus, Cloud Governance Center, Service Mesh, Drive and Photo Service, EventBridge, CloudBox, ApsaraMQ for Confluent.

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This certificate is not the legal certificate and is for presentation purposes only. Refer to the legal certificate for full details of schemes and scopes.

This certificate remains the property of BSI and is bound by the conditions of the contract.

Further clarifications regarding the scope of this certificate and the applicability of BS 10012:2017 requirements may be obtained by consulting the organization.

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## Registered Scope:

#### 2. Data Management & Services

Tair, ApsaraDB RDS, Dataphin, Hologres, GraphCompute, ApsaraDB for OceanBase, ApsaraDB RDS for MySQL, ApsaraDB for Redis, ApsaraDB for MongoDB, AnalyticDB for PostgreSQL, Data Transmission Service, Data Management, Data Integration, DataV, Quick BI, DataWorks, AnalyticDB for MySQL, MaxCompute, Realtime Compute for Apache Flink, PolarDB-X, E-MapReduce, ApsaraDB RDS for SQL Server, ApsaraDB RDS for PostgreSQL, ApsaraDB for Hbase, Lindorm, PolarDB, Elasticsearch, Database Backup, Database Autonomy Service, Data Lake Formation, ApsaraDB for ClickHouse, DataHub, ApsaraDB for MyBase.

#### 3. Artificial Intelligence & Machine Learning

Autodrive Cloud Develop Platform, AI Design, Machine Translation, AIRec, Cloud Traffic Control Center, Visual Compute Service, Platform for AI, Intelligent Speech Interaction, Open Search, Smart Conversation Analysis, Beebot, Cloud Contact Center, Natural Language Processing, Image search, Optimization Solver, Vector Retrieval Service, Intelligent Computing LINGJUN, Alibaba Cloud Model Studio.

#### 4. Enterprise Services

Chat App Message Service, Apsara Video SDK, Intelligent Media Services, Savings Plans, Coupon, Real-Time Communication, Phone Number Verification Service, IoT Edge, Support plan, Trademark, IntelligentVision, CloudQuotation, Domain Names, Alibaba Cloud DNS, ApsaraVideo VOD, ApsaraVideo Media Processing, ApsaraVideo Live, IoT Platform, Short Message Service, Voice Service, Alibaba Mail, IoT Mobile Connection Package, Multiexperience Development Platform EMAS, Innovative swproduct, Energy Expert, Direct Mail, LinkedMall, Cell Phone Number Service.

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### **Registered Activities:**

The provision of cloud computing data center operation and maintenance services based on third-party IDC. 基于第三方 IDC 提供云计算数据中心的运行维护服务。

#### Location

ALIBAB-0047453910-014	新加坡 可用区A
ALIBAB-0047453910-015	硅谷 可用区A
ALIBAB-0047453910-016	硅谷 可用区B
ALIBAB-0047453910-017	香港 可用区B
ALIBAB-0047453910-019	新加坡 可用区B
ALIBAB-0047453910-020	法兰克福 可用区A
ALIBAB-0047453910-022	迪拜 可用区A
ALIBAB-0047453910-023	弗吉尼亚 可用区A
ALIBAB-0047453910-039	香港 可用区C
ALIBAB-0047453910-042	法兰克福 可用区B
ALIBAB-0047453910-043	新加坡 可用区C
ALIBAB-0047453910-044	弗吉尼亚 可用区B
ALIBAB-0047453910-045	吉隆坡 可用区A
ALIBAB-0047453910-046	吉隆坡 可用区B
ALIBAB-0047453910-047	雅加达_可用区A
ALIBAB-0047453910-048	东京 可用区A
ALIBAB-0047453910-054	伦敦 可用区A
ALIBAB-0047453910-056	伦敦可用区B
ALIBAB-0047453910-059	东京可用区B
ALIBAB-0047453910-062	雅加达 可用区B
ALIBAB-0047453910-092	马尼拉 可用区A
ALIBAB-0047453910-095	曼谷 可用区A
ALIBAB-0047453910-097	香港 可用区D
ALIBAB-0047453910-103	东京可用区C
ALIBAB-0047453910-104	雅加达 可用区C
ALIBAB-0047453910-105	首尔 可用区A
ALIBAB-0047453910-106	法兰克福 可用区C

Singapore Zone A Silicon Valley Zone A Silicon Valley Zone B Hong Kong Zone B Singapore Zone B Frankfurt Zone A Dubai Zone A Virginia Zone A Hong Kong Zone C Frankfurt Zone B Singapore Zone C Virginia Zone B Kuala Lumpur Zone A Kuala Lumpur Zone B Jakarta Zone A Tokyo Zone A London Zone A London Zone B Tokyo Zone B Jakarta Zone B Manila Zone A Bangkok Zone A Hongkong Zone D Tokyo Zone C Jakarta Zone C Soul Zone A Frankfurt Zone C

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