

Certificate of Registration

Multi-Tiered Computing Security Management System - SS 584:2020

This is to certify that:

Alibaba Cloud (Singapore) Private Limited.
51 BRAS BASAH ROAD
#03-06 LAZADA ONE
Singapore 189554

Holds Certificate No:

MTCS 768785

and operates a Multi-Tiered Cloud Computing Security Management System which complies with the requirements of SS 584:2020 for the following scope:

Please see scope page.

For and on behalf of BSI:

Emmanuel Herve, Managing Director, ASEAN

Original Registration Date: 2022-05-10

Latest Revision Date: 2025-12-02

Effective Date: 2023-12-05

Expiry Date: 2026-12-04

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Further clarifications regarding the scope of this certificate and the applicability of SS 584:2020 requirements may be obtained by consulting the organization.

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Certificate No: **MTCS 768785**

Registered Scope:

The provision of Alibaba cloud's Cloud Computing Services (IaaS, PaaS and SaaS), including:

1. Cloud Essentials & Infrastructure

CloudBox, Operations Incident Center, Cloud Architect Design Tools, Distributed Cloud Container Platform for Kubernetes, Cloud Control API, Intelligent Media Management, Alibaba Cloud DNS PrivateZone, Cloud Enterprise Network, Edge Node Service, Smart Access Gateway, ApsaraMQ for Kafka, Fraud Detection, Dedicated Host, WUYING Workspace, Blockchain as a Service, Container Service for Kubernetes, Edge Network Acceleration, Application High Availability Service, IPv6 Gateway, OpenAPI Explorer, Cloud Shell, Elastic Container Instance, Data Security Center, CloudConfig, Apsara File Storage for HDFS, Network Intelligence Service, Managed Service for OpenTelemetry, Logic Composer, Server Migration Center, Visual Edge Computing Service, CloudFlow, Alibaba Cloud Linux, Identity as a Service, PrivateLink, Serverless App Engine, Cloud Connector, Cloud Migration Hub, Microservices Engine, Elastic Accelerated Computing Instances, Storage Capacity Unit, Dragonwell, Mobile PaaS, Scalable Open Financial Architecture, Database File System, CloudOps Orchestration Service, Elastic Compute Service, Elastic Block Storage, Auto Scaling, Container Compute Service, BatchCompute, Object Storage Service, Apsara File Storage NAS, Tablestore, CDN, Server Guard, Web Application Firewall, Anti-DDoS, Cloud Hardware Security Module (HSM), Managed Security Service, Content Moderation, Certificate Management Service (Original SSL Certificate), Security Center, Crowdsourced Security Testing, Cloud Web Hosting, Enterprise Distributed Application Service, Application Real-Time Monitoring Service, ApsaraMQ, Simple Log Service, Performance Testing, API Gateway, Cloud Monitor, Resource Orchestration Service, Key Management Service, Resource Access Management, ActionTrail, Server Load Balancer, Express Connect, NAT Gateway, Virtual Private Cloud, Function Compute, DataBase Audit, VPN Gateway, Elastic IP Address, Apsara Devops, PCDN, CloudDesktop, Data Transport, Hybrid Cloud Storage, Cloud Storage Gateway, Bastionhost, Internet Shared Bandwidth, Data Transfer Plan, Global Accelerator, Cloud Firewall, Simple Application Server, Resource Management, Elastic High Performance Computing, Elastic GPU Service, Container Registry, ID Verification, Intelligent Advisor, Cloud Backup, Hybrid Disaster Recovery, Node.js Performance Platform, ECS Bare Metal Instance, Cloud Hosting, VMware Service, Cloud Data Transfer, TransitRouter, Application Delivery Platform, Compute Nest, Quota Center, Managed Service for Grafana, Secure Access Service Edge, Managed Service for Prometheus, Cloud Managed Network, Cloud Governance Center, Service Mesh, WUYING AppStreaming, Drive and Photo Service, EventBridge, ApsaraMQ for Confluent, Ververica, Qoder, SmartHosting, Archive Storage, Simple Message Queue (formerly MNS), Cloud Application Platform, Captcha, Container Service for Kubernetes Serverless, Host Security, Vulnerability Management, Dedicated Region, Backup and Disaster Recovery Center, ApsaraMQ for RocketMQ, ApsaraMQ for RabbitMQ, ApsaraMQ for MQTT, Cloud Security Information and Event Management, Cloud Security Posture Management, Container Security, Cloud Parallel File Storage, Anolis OS, Application Troubleshooting Platform, Edge Security Acceleration, IPv6 Translation Service, Cloud Plugin, CloudSSO, Cloud-native API Gateway.

2. Data Management & Services

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Certificate No:

MTCS 768785

Registered Scope:

ApsaraDB RDS, ApsaraDB RDS for MySQL, ApsaraDB RDS for PostgreSQL, ApsaraDB RDS for SQL Server, ApsaraDB RDS for MariaDB, Dataphin, Graph Database, Hologres, GraphCompute, ApsaraDB for OceanBase, Data Resource Platform, Quick Audience, ApsaraDB for MongoDB, AnalyticDB for PostgreSQL, Data Transmission Service, Data Management, Data Integration, DataV, Quick BI, DataWorks, AnalyticDB for MySQL, MaxCompute, Realtime Compute for Apache Flink, PolarDB, PolarDB for MySQL, PolarDB for Xscale, PolarDB for PostgreSQL, Quick Tracking, E-MapReduce, ApsaraDB for Hbase, Advanced Database & Application Migration, Lindorm, Elasticsearch, Database Backup, Database Autonomy Service, Data Lake Formation, ApsaraDB for ClickHouse, DataHub, ApsaraDB for MyBase, Quick Decision, Vector Retrieval Service for Milvus, AnalyticDB, Tair KVCache, Tair (Redis OSS-compatible), PolarDB-X, ApsaraDB for SelectDB, Data Lake Analytics, Database Gateway, ApsaraDB for Cassandra, PolarDB for PostgreSQL(Compatible with Oracle), ApsaraMQ for MQTT, ApsaraMQ for RocketMQ, ApsaraMQ for RabbitMQ.

3. Artificial Intelligence & Machine Learning

Genomics, Intelligent Education Platform, HoloWatcher, Intelligent Computing LINGJUN, Document Mind, Autodrive Cloud Develop Platform, AI Design, Machine Translation, AIRec, City Visual Intelligence Engine, Cloud Traffic Control Center, Visual Compute Service, Intelligent Visual Marketing, 3D Space Reconstruction, Analytical Insight of Earth, Intelligent Visual Production, Address Purification, Visual Intelligence API, Platform for AI, Intelligent Speech Interaction, OCR, Open Search, Smart Conversation Analysis, Cloud Customer Service System, Beebot, Cloud Contact Center, Natural Language Processing, Image Search, Optimization Solver, DashScope, Idrs Service, Digitized Virtual Human, BrainIndustrial, Retailbot, Outbound Bot, Alibaba Cloud Model Studio, AgentOne, AI Assistant for Work and Study, PAI Lingjun, PAI-iTAG, PAI-EAS, DashVector, Character Chat AI, Smart Science and Education Content Platform, Healthcare Intelligence.Vision Engine, Genomic Intelligence Industrial Engine, Multimedia AI, Voice Navigator, TongYiTingWu, TongYiXingChen, TongYiXiaoMi, QuanMiao, TongYiFaRui, TongYiZhiWen, TongYiWanXiang, TongYiDianJin, TongYiLingMou, AI Coding Assistant (Lingma), Qwen Chat, Wan.

4. Enterprise Services

Chat App Message Service, Apsara Video SDK, Graphic Computing Service, Intelligent Media Services, 5G Interconnection Platform, ScenarioFinConnector, Real-Time Communication, IoT Edge, Phone Number Verification Service, Alibaba Cloud Link WAN, Yida, Trademark, IoT Device ID, Link Visual, Low-Code Development Platform, Copyright and Patent Service, Artificial Intelligence Cloud Call Service, Filing Service, Premium Photos and Design, Marketing Engine, DingTalk Meeting, Teambition, Alibaba Cloud Drive, CloudQuotation, Alibaba Cloud DNS, ApsaraVideo VOD, ApsaraVideo Media Processing, ApsaraVideo Live, IoT Platform, Short Message Service, Voice Service, Phone Number Protection, Alibaba Mail, AI Supply Chain, Mobile Hotfix, Mobile Testing, Robotic Process Automation, Cloud Display, IoT Mobile Connection Package, Multiexperience Development Platform EMAS, Application Composition Platform, Salesforce on Alibaba Cloud, Energy Expert, LinkedMall, Cell Phone Number Service, Savings Plans, Coupon, Support Plan, Innovative Swproduct, DingTalk Mail, AI Agent, DingTalk Management Suite,

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Certificate No: **MTCS 768785**

Registered Scope:

DingTalk Personal Space, DingTalk Education, SuperApp Business Application Platform, ApsaraVideo Real-time Communication, Trusted Financial Engine, Elastic Desktop Service Personal, Elastic Desktop Service Enterprise, IoT Platform On-Premises, AI Stack, CityLink, Industrial Internet of Things, Domain Names and Websites, Apsara Stack, Live Producer, MediaBox AUI Kits, AI Media Hub, Intelligent Cloud Editing, Real-time Streaming, SAP on Alibaba Cloud, Cloud Sales and Procurement, Finplus, Information Query Service, WUYING Terminal, Cloudpay, Financial Intelligence Engine, Farmlink, Campuslink, Cloud Phone, AliOS Things, Link Living, Data Voice Service, ZStack, CloudESL, IoT Security Operations Center, Direct Mail, Quick Service, DingTalk (including Standard Edition, Professional Edition, Exclusive Edition), DingTalk (Proprietary Edition).

(Multi-Tiered Cloud Security - Level 3)

This is in accordance with Statement of Applicability Version 3.3, dated July 12, 2023



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Certificate No: **MTCS 768785**

Location

Registered Activities

Service Edge, Managed Service for Prometheus, Cloud Managed Network, Cloud Governance Center, Service Mesh, WUYING AppStreaming, Drive and Photo Service, EventBridge, ApsaraMQ for Confluent, Ververica, Qoder, SmartHosting, Archive Storage, Simple Message Queue (formerly MNS), Cloud Application Platform, Captcha, Container Service for Kubernetes Serverless, Host Security, Vulnerability Management, Dedicated Region, Backup and Disaster Recovery Center, ApsaraMQ for RocketMQ, ApsaraMQ for RabbitMQ, ApsaraMQ for MQTT, Cloud Security Information and Event Management, Cloud Security Posture Management, Container Security, Cloud Parallel File Storage, Anolis OS, Application Troubleshooting Platform, Edge Security Acceleration, IPv6 Translation Service, Cloud Plugin, CloudSSO, Cloud-native API Gateway.

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3. Artificial Intelligence & Machine Learning Genomics, Intelligent Education Platform, HoloWatcher, Intelligent Computing LINGJUN, Document Mind, Autodrive Cloud Develop Platform, AI Design, Machine Translation, AIRec, City Visual Intelligence Engine, Cloud Traffic Control Center, Visual Compute Service, Intelligent Visual Marketing, 3D Space Reconstruction, Analytical Insight of Earth, Intelligent Visual Production, Address Purification, Visual Intelligence API, Platform for AI, Intelligent Speech Interaction, OCR, Open Search, Smart Conversation Analysis, Cloud Customer Service System, Beebot, Cloud Contact

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Location

Registered Activities

Center, Natural Language Processing, Image Search, Optimization Solver, DashScope, Idrs Service, Digitized Virtual Human, Brainindustrial, Retailbot, Outbound Bot, Alibaba Cloud Model Studio, AgentOne, AI Assistant for Work and Study, PAI Lingjun, PAI-iTAG, PAI-EAS, DashVector, Character Chat AI, Smart Science and Education Content Platform, Healthcare Intelligence.Vision Engine, Genomic Intelligence Industrial Engine, Multimedia AI, Voice Navigator, TongYiTingWu, TongYiXingChen, TongYiXiaoMi, QuanMiao, TongYiFaRui, TongYiZhiWen, TongYiWanXiang, TongYiDianJin, TongYiLingMou, AI Coding Assistant (Lingma), Qwen Chat, Wan.

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Location	Registered Activities
Alibaba Cloud (Singapore) Private Limited. Singapore Zone A, Singapore	Standard Edition, Professional Edition, Exclusive Edition), DingTalk (Proprietary Edition). Data Center. (Data Storage Location)
Alibaba Cloud (Singapore) Private Limited. Singapore Zone B, Singapore	Data Center. (Data Storage Location)
Alibaba Cloud (Singapore) Private Limited. Singapore Zone C, Singapore	Data Center. (Data Storage Location)

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