Certificate of Registration

Privacy Information Management System - ISO/IEC 27701:2019

This is to certify that: Alibaba Cloud (Singapore) Private Limited
51 BRAS BASAH ROAD
#03-06 LAZADA ONE
189554
Singapore

Is included as a location on Certificate number: PM 719796-108

And BSI location is: 0047453910-108

Operates a PRIVACY INFORMATION MANAGEMENT SYSTEM
which complies with the requirements of
ISO/IEC 27701:2019
for the activities detailed in the scope of registration.

Please see scope page.

For and on behalf of BSI:

Michael Lam, Senior Vice President, APAC Assurance

Original Registration Date: 2019-11-15   Effective Date: 2024-11-04
Latest Revision Date: 2025-10-15   Expiry Date: 2027-11-03

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ANAB
ANSI National Accreditation Board
ACCREDITED
ISO/IEC 17021-1
MANAGEMENT SYSTEMS
CERTIFICATION BODY

...making excellence a habit.™

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Registered Scope:

The provision of operation and management of Alibaba Cloud's cloud computing products and services, including:

1. Cloud Essentials & Infrastructure

CloudBox, Operations Incident Center, Cloud Architect Design Tools, Distributed Cloud Container Platform for Kubernetes, Cloud Control API, Intelligent Media Management, Alibaba Cloud DNS PrivateZone, Cloud Enterprise Network, Edge Node Service, Smart Access Gateway, ApsaraMQ for Kafka, Fraud Detection, Dedicated Host, WUYING Workspace, Blockchain as a Service, Container Service for Kubernetes, Edge Network Acceleration, Application High Availability Service, IPv6 Gateway, OpenAPI Explorer, Cloud Shell, Elastic Container Instance, Data Security Center, CloudConfig, Apsara File Storage for HDFS, Network Intelligence Service, Managed Service for OpenTelemetry, Logic Composer, Server Migration Center, Visual Edge Computing Service, CloudFlow, Alibaba Cloud Linux, Identity as a Service, PrivateLink, Serverless App Engine, Cloud Connector, Cloud Migration Hub, Microservices Engine, Elastic Accelerated Computing Instances, Storage Capacity Unit, Dragonwell, Mobile PaaS, Scalable Open Financial Architecture, Database File System, CloudOps Orchestration Service, Elastic Compute Service, Elastic Block Storage, Auto Scaling, Container Compute Service, BatchCompute, Object Storage Service, Apsara File Storage NAS, Tablestore, CDN, Server Guard, Web Application Firewall, Anti-DDoS, Cloud Hardware Security Module (HSM), Managed Security Service, Content Moderation, Certificate Management Service (Original SSL Certificate), Security Center, Crowdsourced Security Testing, Cloud Web Hosting, Enterprise Distributed Application Service, Application Real-Time Monitoring Service, ApsaraMQ, Simple Log Service, Performance Testing, API Gateway, Cloud Monitor, Resource Orchestration Service, Key Management Service, Resource Access Management, ActionTrail, Server Load Balancer, Express Connect, NAT Gateway, Virtual Private Cloud, Function Compute, DataBase Audit, VPN Gateway, Elastic IP Address, Apsara Devops, PCDN, CloudDesktop, Data Transport, Hybrid Cloud Storage, Cloud Storage Gateway, Bastionhost, Internet Shared Bandwidth, Data Transfer Plan, Global Accelerator, Cloud Firewall, Simple Application Server, Resource Management, Elastic High Performance Computing, Elastic GPU Service, Container Registry, ID Verification, Intelligent Advisor, Cloud Backup, Hybrid Disaster Recovery, Node.js Performance Platform, ECS Bare Metal Instance, Cloud Hosting, VMware Service, Cloud Data Transfer, TransitRouter, Application Delivery Platform, Compute Nest, Quota Center, Managed Service for Grafana, Secure Access Service Edge, Managed Service for Prometheus, Cloud Managed Network, Cloud Governance Center, Service Mesh, WUYING AppStreaming, Drive and Photo Service, EventBridge, ApsaraMQ for Confluent, Ververica, Qoder, SmartHosting, Archive Storage, Simple Message Queue (formerly MNS), Cloud Application Platform, Captcha, Container Service for Kubernetes Serverless, Host Security, Vulnerability Management, Dedicated Region, Backup and Disaster Recovery Center, ApsaraMQ for RocketMQ, ApsaraMQ for RabbitMQ, ApsaraMQ for MQTT, Cloud Security Information and Event Management, Cloud Security Posture Management, Container Security, Cloud Parallel File Storage, Anolis OS, Application Troubleshooting Platform, Edge Security Acceleration, IPv6 Translation Service, Cloud Plugin, CloudSSO, Cloud-native API Gateway.

2. Data Management & Services

ApsaraDB RDS, ApsaraDB RDS for MySQL, ApsaraDB RDS for PostgreSQL, ApsaraDB RDS for SQL Server, ApsaraDB RDS for MariaDB, Dataphin, Graph Database, Hologres, GraphCompute, ApsaraDB for OceanBase, Data Resource Platform, Quick Audience, ApsaraDB for MongoDB, AnalyticDB for PostgreSQL, Data Transmission Service, Data Management, Data Integration, DataV, Quick BI, DataWorks, AnalyticDB for MySQL, MaxCompute, Realtime Compute for Apache Flink, PolarDB, PolarDB for MySQL, PolarDB for Xscale, PolarDB for PostgreSQL, Quick Tracking, E-MapReduce, ApsaraDB for Hbase, Adavanced Database & Application Migration, Lindorm, Elasticsearch, Database Backup, Database Autonomy Service, Data Lake Formation, ApsaraDB for ClickHouse, DataHub, ApsaraDB for MyBase, Quick Decision, Vector Retrieval Service for Milvus, AnalyticDB, Tair KVCache, Tair (Redis OSS-compatible), PolarDB-X, ApsaraDB for SelectDB, Data Lake Analytics, Database Gateway, ApsaraDB for Cassandra, PolarDB for PostgreSQL(Compatible with Oracle), ApsaraMQ for MQTT, ApsaraMQ for RocketMQ, ApsaraMQ for RabbitMQ.

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Registered Scope:

3. Artificial Intelligence & Machine Learning
Genomics, Intelligent Education Platform, HoloWatcher, Intelligent Computing LINGJUN, Document Mind, Autodrive Cloud Develop Platform, AI Design, Machine Translation, AIRec, City Visual Intelligence Engine, Cloud Traffic Control Center, Visual Compute Service, Intelligent Visual Marketing, 3D Space Reconstruction, Analytical Insight of Earth, Intelligent Visual Production, Address Purification, Visual Intelligence API, Platform for AI, Intelligent Speech Interaction, OCR, Open Search, Smart Conversation Analysis, Cloud Customer Service System, Beebot, Cloud Contact Center, Natural Language Processing, Image Search, Optimization Solver, DashScope, Idrs Service, Digitized Virtual Human, Brainindustrial, Retailbot, Outbound Bot, Alibaba Cloud Model Studio, AgentOne, AI Assistant for Work and Study, PAI Lingjun, PAI-iTAG, PAI-EAS, DashVector, Character Chat AI, Smart Science and Education Content Platform, Healthcare Intelligence. Vision Engine, Genomic Intelligence Industrial Engine, Multimedia AI, Voice Navigator, TongYiTingWu, TongYiXingChen, TongYiXiaoMi, QuanMiao, TongYiFaRui, TongYiZhiWen, TongYiWanXiang, TongYiDianJin, TongYiLingMou, AI Coding Assistant (Lingma), Qwen Chat, Wan.

4. Enterprise Services
Chat App Message Service, Apsara Video SDK, Graphic Computing Service, Intelligent Media Services, 5G Interconnection Platform, ScenarioFinConnector, Real-Time Communication, IoT Edge, Phone Number Verification Service, Alibaba Cloud Link WAN, Yida, Trademark, IoT Device ID, Link Visual, Low-Code Development Platform, Copyright and Patent Service, Artificial Intelligence Cloud Call Service, Filing Service, Premium Photos and Design, Marketing Engine, DingTalk Meeting, Teambition, Alibaba Cloud Drive, CloudQuotation, Alibaba Cloud DNS, ApsaraVideo VOD, ApsaraVideo Media Processing, ApsaraVideo Live, IoT Platform, Short Message Service, Voice Service, Phone Number Protection, Alibaba Mail, AI Supply Chain, Mobile Hotfix, Mobile Testing, Robotic Process Automation, Cloud Display, IoT Mobile Connection Package, Multiexperience Development Platform EMAS, Application Composition Platform, Salesforce on Alibaba Cloud, Energy Expert, LinkedMall, Cell Phone Number Service, Savings Plans, Coupon, Support Plan, Innovative Swproduct, DingTalk Mail, DingTalk AI, DingTalk Management Suite, DingTalk Personal Space, DingTalk Education, SuperApp Business Application Platform, ApsaraVideo Real-time Communication, Trusted Financial Engine, Elastic Desktop Service Personal, Elastic Desktop Service Enterprise, IoT Platform On-Premises, AI Stack, CityLink, Industrial Internet of Things, Domain Names and Websites, Apsara Stack, Live Producer, MediaBox AUI Kits, AI Media Hub, Intelligent Cloud Editing, Real-time Streaming, SAP on Alibaba Cloud, Cloud Sales and Procurement, Finplus, Information Query Service, WUYING Terminal, Cloudpay, Financial Intelligence Engine, Farmlink, Campuslink, Cloud Phone, AliOS Things, Link Living, Data Voice Service, ZStack, CloudESL, IoT Security Operations Center, Direct Mail, Quick Service, DingTalk (including Standard Edition, Professional Edition, Exclusive Edition), DingTalk (Proprietary Edition).

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Registered Activities:

The provision of cloud computing data center operation and maintenance services based on third-party IDC.

Location

ALIBAB-0047453910-014	Singapore Zone A
ALIBAB-0047453910-015	Silicon Valley Zone A
ALIBAB-0047453910-016	Silicon Valley Zone B
ALIBAB-0047453910-017	Hong Kong Zone B
ALIBAB-0047453910-019	Singapore Zone B
ALIBAB-0047453910-020	Frankfurt Zone A
ALIBAB-0047453910-021	Seoul Zone B
ALIBAB-0047453910-021	Seoul Zone C
ALIBAB-0047453910-022	Dubai Zone A
ALIBAB-0047453910-023	Virginia Zone A
ALIBAB-0047453910-039	Hong Kong Zone C
ALIBAB-0047453910-042	Frankfurt Zone B
ALIBAB-0047453910-043	Singapore Zone C
ALIBAB-0047453910-044	Virginia Zone B
ALIBAB-0047453910-045	Kuala Lumpur Zone A
ALIBAB-0047453910-046	Kuala Lumpur Zone B
ALIBAB-0047453910-047	Jakarta Zone A
ALIBAB-0047453910-048	Tokyo Zone A
ALIBAB-0047453910-049	Mexico Zone A
ALIBAB-0047453910-054	London Zone A
ALIBAB-0047453910-056	London Zone B
ALIBAB-0047453910-059	Tokyo Zone B
ALIBAB-0047453910-062	Jakarta Zone B
ALIBAB-0047453910-063	Kuala Lumpur Zone A
ALIBAB-0047453910-079	Bangkok Zone B
ALIBAB-0047453910-084	Singapore Zone D
ALIBAB-0047453910-086	Manila Zone B
ALIBAB-0047453910-092	Manila Zone A
ALIBAB-0047453910-095	Bangkok Zone A
ALIBAB-0047453910-097	Hong Kong Zone D
ALIBAB-0047453910-103	Tokyo Zone C
ALIBAB-0047453910-104	Jakarta Zone C
ALIBAB-0047453910-105	Seoul Zone A
ALIBAB-0047453910-106	Frankfurt Zone C
ALIBAB-0047453910-110	Tokyo Zone D
ALIBAB-0047453910-111	Tokyo Zone E
ALIBAB-0047453910-112	Atlanta Zone A
ALIBAB-0047453910-113	Atlanta Zone B
ALIBAB-0047453910-114	Dubai Zone B
ALIBAB-0047453910-115	Riyadh Zone A
ALIBAB-0047453910-116	Riyadh Zone B

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