





## Certificate of Registration

Personal Information Management System - BS 10012:2017

This is to certify that: Alibaba Cloud (Singapore) Private

> Limited 3F, 51 Brash Basah Road #04-08 Lazada One 189554 Singapore

Sub certificate No.: PIMS 720849-108

Main Certificate No.: PIMS 720849

and meets the criteria of BS 10012:2017: Specification for Personal Information Management System for the following scope:

The provision of management and sales of Alibaba Cloud's cloud computing products and services, including:

The provision of management and sales of Alibaba Cloud's cloud computing products and services, including: 1. Cloud Essentials & Infrastructure Cloud Architect Design Tools, Distributed Cloud Container Platform for Kubernetes, Cloud Control API, Alibaba Cloud DNS PrivateZone, Cloud Enterprise Network, Edge Node Service, Smart Access Gateway, ApsaraMQ for Kafka, Dynamic Content Delivery Network, Fraud Detection, Dedicated Host, WUYING Workspace, Blockchain as a Service, Container Service for Kubernetes, Edge Network Acceleration, Application High Availability Service, IPv6 Gateway, OpenAPI Explorer, Cloud Shell, Elastic Container Instance, Data Security Center, CloudConfig, Apsara File Storage for HDFS, Network Intelligence Service, Managed Service for OpenTelemetry, CloudFlow, Alibaba Cloud Linux, Identity as a Service, PrivateLink, Serverless App Engine, Cloud connector, Cloud migration hub, Microservices Engine, Storage Capacity Unit, Dragonwell, Mobile PaaS, CloudOps Orchestration Service, Elastic Compute Service, Elastic Block Storage, Auto Scaling, Container Compute Service, BatchCompute, Object Storage Service, Apsara File Storage NAS, Tablestore, CDN, Server Guard, Web Application Firewall, Anti-DDoS, Cloud Hardware Security Module (HSM), Managed Security Service, Content Moderation, Certificate Management Service (Original SSL Certificate), Security Center, Crowdsourced Security Testing, Cloud Web Hosting, Enterprise Distributed Application Service, Resource Access Management, ActionTrail, Server Load Balancer, Express Connect, NAT Gateway, Virtual Private Cloud, Function Compute, VPN Gateway, Elastic IP Address, Apsara Devops, Data Transport, Hybrid Cloud Storage, Cloud Storage Gateway, Bastionhost, Internet Shared Bandwidth, Data Transfer Plan, Global Accelerator, Cloud Firewall, Simple Application Server, Elastic High Performance Computing, Elastic GPU Service, Container Registry, ID Verification, Intelligent Advisor, Cloud Backup, Hybrid Disaster Recovery, ECS Bare Metal Instance, Cloud

2. Data Management & Services Tair, ApsaraDB RDS, Dataphin, Hologres, GraphCompute, ApsaraDB for OceanBase, ApsaraDB RDS for MySQL, ApsaraDB for Redis, ApsaraDB for MongoDB, AnalyticDB for PostgreSQL, Data Transmission Service, Data Management, Data Integration, DataV, Quick BI, DataWorks, AnalyticDB for MySQL, MaxCompute, Realtime Compute for Apache Flink, PolarDB-X, E-MapReduce, ApsaraDB RDS for SQL Server, ApsaraDB RDS for PostgreSQL, ApsaraDB for Hbase, Lindorm, PolarDB, Elasticsearch, Database Backup, Database Autonomy Service, Data Lake Formation, ApsaraDB for ClickHouse, DataHub, ApsaraDB for MyBase.

Artificial Intelligence & Machine Learning Autodrive Cloud Develop Platform, AI Design, Machine Translation, AIRec, Cloud Traffic Control Center, Visual Compute Service, Platform for AI, Intelligent Speech Interaction, Open Search, Smart Conversation Analysis, Beebot, Cloud Contact Center, Natural Language Processing, Image search, Optimization Solver, Vector Retrieval Service, Intelligent Computing LINGJUN, Alibaba Cloud Model Studio.

## 4. Enterprise Services

A childrightse Services Services Apsara Video SDK, Intelligent Media Services, Savings Plans, Coupon, Real-Time Communication, Phone Number Verification Service, IoT Edge, Support plan, Trademark, IntelligentVision, CloudQuotation, Domain Names, Alibaba Cloud DNS, ApsaraVideo VOD, ApsaraVideo Media Processing, ApsaraVideo Live, IoT Platform, Short Message Service, Voice Service, Alibaba Mail, IoT Mobile Connection Package, Multiexperience Development Platform EMAS, Innovative swproduct, Energy Expert, Direct Mail, LinkedMall, Cell Phone Number Service.

For and on behalf of BSI:

Michael Lam - Managing Director Assurance, APAC

Original Registration Date: 2019-11-15 Latest Revision Date: 2024-10-16

Effective Date: 2024-11-04 Expiry Date: 2027-11-03





This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract. An electronic certificate can be authenticated online.

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +86 10 8507 3000.

The validity of this sub certificate depends on the validity of the main certificate, in which the certification scope can be verified. The sub certificate number is the main certificate number plus 3-digit address code. Location information can be validated at www.bsi-global.com/ClientDirectory. This certificate information can be validated as well as at www.cnca.gov.cn, the official website of CNCA - National Certification and Accreditation Administration.

Further clarifications regarding the scope of this certificate and the applicability of BS 10012:2017 requirements may be obtained by consulting the organization. This certificate is valid only if provided original copies are in complete set.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000 BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK. A Member of the BSI Group of Companies.