Alibaba Cloud

High availability solution

Issue: 20191031



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Document conventions

Style	Description	Example
•	A danger notice indicates a situation that will cause major system changes, faults, physical injuries, and other adverse results.	Danger: Resetting will result in the loss of user configuration data.
	A warning notice indicates a situation that may cause major system changes, faults, physical injuries, and other adverse results.	Warning: Restarting will cause business interruption. About 10 minutes are required to restart an instance.
!	A caution notice indicates warning information, supplementary instructions, and other content that the user must understand.	• Notice: If the weight is set to 0, the server no longer receives new requests.
	A note indicates supplemental instructions, best practices, tips , and other content.	Note: You can use Ctrl + A to select all files.
>	Closing angle brackets are used to indicate a multi-level menu cascade.	Click Settings > Network > Set network type.
Bold	Bold formatting is used for buttons, menus, page names, and other UI elements.	Click OK.
Courier font	Courier font is used for commands.	Run the cd /d C:/window command to enter the Windows system folder.
Italic	Italic formatting is used for parameters and variables.	bae log listinstanceid Instance_ID
[] or [a b]	This format is used for an optional value, where only one item can be selected.	ipconfig [-all -t]

Style	Description	Example
{} or {a b}	This format is used for a required value, where only one item can be selected.	<pre>switch {active stand}</pre>

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1 Disaster recovery design for core Alibaba Cloud products

1.1 SLB high availability design

This topic describes the high-availability architecture of Server Load Balancer (SLB) in terms of different system designs and product configurations to meet different business needs. You can also use SLB together with Alibaba Cloud DNS to achieve cross-region disaster recovery.

High availability of the SLB system

Deployed in clusters, SLB can synchronize sessions to protect the ECS instances from single points of failure (SPOFs). This improves redundancy and guarantees the service stability. Layer-4 SLB uses the open source software Linux Virtual Server (LVS) and Keepalived to achieve load balancing. Layer-7 SLB uses Tengine to achieve load balancing. Tengine, a Web server project based on Nginx, adds advanced features dedicated for high-traffic websites.

Requests from the Internet reach the LVS cluster through ECMP routing. Each LVS in the LVS cluster synchronizes the session to other LVS machines in the cluster through multicast packets, thereby implementing session synchronization among machines in the LVS cluster. At the same time, the LVS cluster performs health checks on the Tengine cluster and removes abnormal machines from the Tengine cluster to ensure the availability of Layer-7 SLB.

Best practice:

Session synchronization protects persistent connections from being affected by server failure in the cluster. However, for short connections or when the session synchronization rule is not triggered by the connection (the three-way handshake is not completed), server failure in the cluster may still affect user requests. To prevent session interruptions caused by machine failure in the cluster, you can add a retry mechanism to the service logic to reduce the impact on user access.

High availability of a single SLB instance

To provide more reliable services, multiple zones for SLB are deployed in most regions. If a primary zone becomes unavailable, SLB rapidly switches to a secondary zone to restore its service capabilities within 30 seconds. When the primary zone becomes available, SLB automatically switches back to the primary zone.

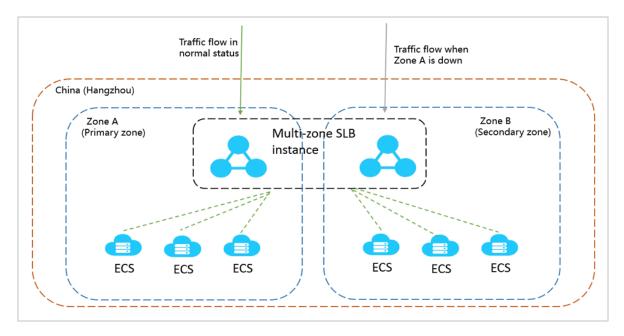
Note:

The primary zone and secondary zone form zone-level disaster tolerance. An SLB instance switches to the secondary zone only when Alibaba Cloud detects that the current zone is unavailable due to power outage or optical cable failures rather than the failure of an instance.

Best practice:

- 1. We recommend that you create an SLB instance in a region with multiple zones for disaster tolerance.
- 2. You can deploy ECS instances in the primary zone and secondary zone respectively as needed. You can set the zone where most ECS instances are located to the primary zone to minimize access latency.

However, we recommend that you do not deploy all ECS instances in one zone. You also need to deploy a small number of ECS instances in the secondary zone, so that the secondary zone can still process requests in extreme conditions (the primary zone is unavailable).

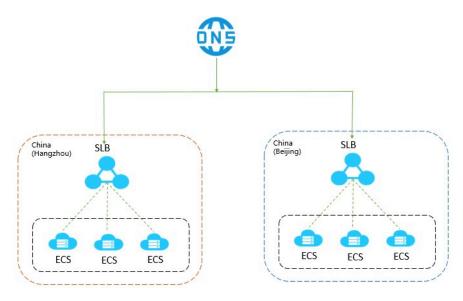


High availability of multiple SLB instances

If your availability requirements are extremely high, the availability guaranteei ng mechanism of a single SLB may fail to meet your demands. For example, when the SLB instance is unavailable due to network attacks or configuration errors, zone switching is not triggered because no zone-level failure occurs. To solve that problem, you can create multiple SLB instances and schedule requests by using Alibaba Cloud DNS, or achieve cross-region disaster recovery through global SLB.

Best practice:

You can deploy SLB instances and ECS instances in multiple zones of a region or in multiple regions and schedule access requests by using Alibaba Cloud DNS.



High availability of backend ECS instances

SLB checks the service availability of backend ECS instances by performing health checks. Health checks improve the overall availability of frontend services and help reduce the impact of service availability when backend servers are abnormal.

When SLB discovers that an instance is unhealthy, it distributes requests to other healthy ECS instances, and only resumes distributing requests to the instance when it has restored to a healthy status. For more information, see *#unique_5*.

Best practice:

You must enable and correctly configure the health check function. For more information, see *#unique_6*.

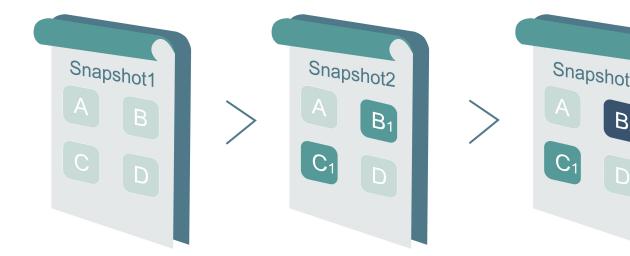
1.2 ECS disaster recovery design

Disaster recovery solutions help guarantee the running stability and data security of your IT system. Specifically, the solutions incorporate data backup and disaster recovery of systems and applications. Alibaba Cloud ECS allows you to use snapshots and images for data backup.

Disaster recovery methods

Snapshot backup

Alibaba Cloud ECS allows you to back up system disks and data disks with snapshots. Currently, Alibaba Cloud provides the Snapshot 2.0 service, which features a higher snapshot quota and a more flexible automatic task strategy than previous snapshot services, helping to reduce impact on business I/O. When snapshots are used for data backup, the first backup is a full backup, followed by incremental backups. The backup duration depends on the amount of data to be backed up.



As shown in the preceding figure, Snapshot 1, Snapshot 2, and Snapshot 3, are the first, second, and third snapshots of a disk. The file system checks the disk data by blocks. When a snapshot is created, only the blocks with changed data are copied to the snapshot. Alibaba Cloud ECS allows you to configure manual or automatic snapshot backup. With automatic backup, you can specify the time of day (24 options, on the hour), recurring day of week (Monday through Sunday), and retention time for snapshot creation. The retention time is customizab le, and you can set a value from 1 to 65,536 days or choose to save snapshots permanently.

Snapshot rollback

If exceptions occur in your system and you must roll back a disk to a previous state, you can *roll back the disk* so long as it has a corresponding snapshot created.



- Rolling back a disk is an irreversible action. After disk rollback is completed, data cannot be restored. Exercise caution when performing this action.
- After a disk is rolled back, data will be irretrievably lost from the creation time of the snapshot to the current time.
- Image backup

An image file is equivalent to a replica file that contains all the data from one or more disks (a system disk or both the system disk and data disks). All image backups are full backups and can only be triggered manually.

Image recovery

You can create custom images from snapshots to include the operating system and data environment in the image. The custom images can then be used to create multiple instances with the same operating system and data environment. For the configuration of snapshots and images, see *Snapshots* and *Images*.

Note:

Custom images cannot be used across regions.

Technical metrics

RTO and RPO: related to the amount of data, usually at an hourly level.

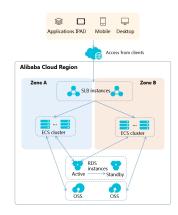
Scenarios

• Backup and restoration

Alibaba Cloud ECS allows you to back up system disks and data disks with snapshots and images. If incorrect data is stored on a disk due to data errors caused by application errors, or hackers exploiting application vulnerabilities for malicious access, you can use the snapshot service to restore the disk to a desired state. In addition, Alibaba Cloud ECS allows you to reinitialize disks with images or purchase new ECS instances with a custom image.

Disaster recovery application

Alibaba Cloud ECS supports the implementation of disaster recovery architectu re. For example, you can buy and use a Server Load Balancer (SLB) at the front end of an application, and deploy at least two ECS instances at the back end of the same application. Alternatively, you can implement an Auto Scaling solution using the auto scaling technology provided by Alibaba Cloud by defining how to use the ECS resources. In this way, even if one of the ECS instances fails or resources are overused, business continuity will not be interrupted, thus realizing disaster recovery. Take the deployment of ECS instances in two Internet Data Centers (IDCs) in the same city for example:



- A cluster of ECS instances is deployed in both IDCs. At the access side, SLBs are used for load balancing between the two IDCs.
- The Region Master nodes in both IDCs are identical and operate in active/ standby mode. The failure of one node does not affect the ECS control function
- To switch the control node of ECS instances in the case of IDC failure, the middleware domain name is associated anew as it is used for controlling the cluster. If the IDC of the control node experiences problems, the middleware domain name needs to be associated with the control node of the other IDC.

1.3 OSS high-availability design

OSS ensures availability from system design, product configuration, and other aspects.

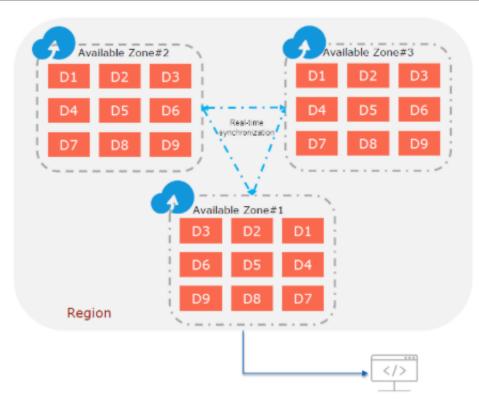
Data durability

The following figure shows the data durability- and availability-related metrics of OSS.

	Standard	IA	Archive
Designed durability	99.9999999999%	99.9999999999%	99.999999999%
Designed availability	99.995%	99.995%	99.99% (For restored objects)
Available Zone (AZ)	3	3	3

Zone-disaster recovery

OSS provides zone-redundant storage to achieve zone-disaster recovery. In the zone -disaster recovery mode, objects are stored as replicas across three zones within a region. OSS regularly checks the integrity of the stored data. Business data can be processed even if data in an entire zone is destroyed. Data can be synchronized and copied across three zones in real time. Business can be failed over from a faulty zone to a normal zone, which you are not aware of.



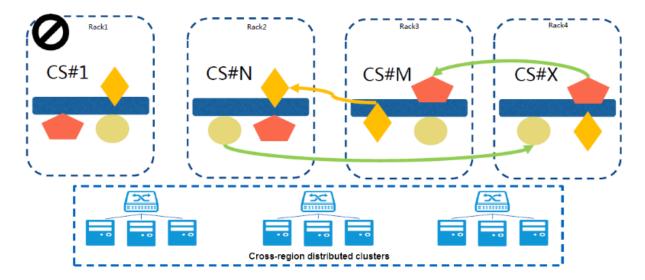
Features of OSS zone-disaster recovery are as follows:

- Data center-level disaster recovery capabilities: Data reliability reaches 99.
 9999999999%. When a data center becomes unavailable due to hardware faults or disasters, OSS still maintains high consistency. This capability ensures that business is not affected and no data is lost. You are not aware of the failover process. This feature can meet requirements of key business systems that require zero Recovery Point Objective (RPO) and Recovery Time Objective (RTO).
- Higher SLA: OSS zone-redundant storage provides an SLA of 99.95%, which are five times higher than the SLA of the standard storage of data in a single zone.
- One-click activation: OSS-based zone-redundant storage allows you to build cloud-based zone-disaster recovery capabilities with a single click. You can enable zone-redundant storage when you create a bucket. OSS uses a multi -replica mechanism to automatically store user data in three zones that are several kilometers away from each other within the same region.

OSS zone-redundant storage is available in China (Beijing), China (Shanghai), China (Hangzhou), and China (Shenzhen) on the China site (aliyun.com). This feature will be available in more regions in the future.

High reliability and stability

The three replicas are highly consistent and distributed across different zones. Data is automatically replicated when a fault occurs, as shown in the following figure.



Remote disaster recovery

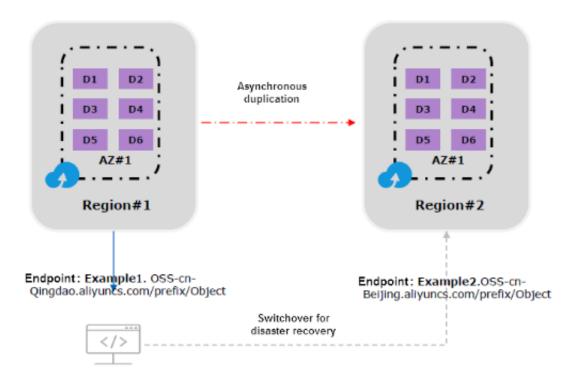
The remote disaster recovery solution is mainly applicable to the following scenarios:

- Compliance requirements: According to some industrial compliance regulation s, a replica of the data must be stored at a site that is a certain distance from the original site where the data is stored.
- Remote backup and disaster recovery: A replica of the data must be stored at a remote site in case of severe natural disasters, such as earthquakes and tsunamis
- Data replication: For business reasons, you may need to migrate data from one OSS IDC to another.

OSS supports cross-region replication for remote disaster recovery. It provides the following features:

- In asynchronous replication mode, data latency is related to the amount of transmitted data and the transmission speed. Generally, the latency ranges from several minutes to several hours.
- You can view the progress of historical data synchronization tasks in the console.
- You can add, modify, or delete a synchronization task.

• Filter rules: You can set the configuration to synchronize all objects in the source bucket or synchronize only objects with a specified prefix.



For more information, see *#unique_10*.

1.4 ApsaraDB for RDS disaster recovery design

Backup and recovery

- RDS supports automatic and manual backups. You can set the automatic backup frequency or manually create backups at any time. For more information, see *Backup and recovery*.
- RDS supports data recovery by time or backup set. You can restore data of any point in time within the log retention period to a new instance, verify the data, and then transfer the data to the original instance. For more information, see *Backup and recovery*.

Local disaster recovery

n

Series	Description
Basic edition	 Data backup is stored on an OSS instance or a distributed cloud disk . Multi-replica redundancy is used to ensure that no data is lost. (This is applicable to all ApsaraDB for RDS instances.) Only one node is available. No node is provided for hot backup. When a fault occurs, it takes a long time to restore service. This edition is applicable to scenarios with less demanding availability requirements.
High- availabili ty edition	This solution adopts a dual-host hot architecture consisting of a primary node and a secondary node. It is applicable to more than 80% of scenarios. When the primary node fails, the traffic is switched to the secondary node within seconds. The failover process is transparent to the application. When the secondary node fails, ApsaraDB for RDS automatically creates a new secondary node to ensure the high availability of the service.
	 Single-zone instances: The primary and secondary nodes are in the same zone. The primary and secondary nodes are deployed on different physical servers. Redundant racks, air HVAC systems, circuits, and networks are available in the zone. In this way, the high availability of the service is ensured. Multi-zone instances (local dual-IDC or local disaster recovery instances): The primary and secondary nodes are deployed in different zones of the same region. Cross-zone disaster recovery is supported without any additional charge.
	Note: Single-zone instances can be converted to multi-zone instances and vice versa. For more information, see <i>Migrate zones</i> .

Series	Description
Cluster edition	The cluster edition provides a primary-secondary high-availability architecture and seven read-only nodes, allowing you to scale out the read capability of the cluster. The data of the secondary node and all read-only nodes is synchronized from the primary node. The cluster edition has the same high availability as the high-availability edition. The read-only nodes can be deployed in zones other than those of the primary and secondary nodes.
	 Note: The cluster edition is only available for ApsaraDB RDS for SQL Server 2017. For more information, see <i>Cluster edition</i>. For more information about the read-only Apsara RDS for MySQL instances, see <i>Read-only instances</i>. For more information about the read-only nodes of the POLARDB cluster, see <i>POLARDB clusters</i>.
Enterprise edition	 This edition consists of one primary node and two secondary nodes , ensures strong data consistency through the synchronization of multiple replicas, and provides financial-level data reliability. It is applicable to the core production databases of large enterprises in all industries. The three nodes in the finance edition are always deployed in three different zones of the same region.
	 Note: Currently, enterprise edition is only available for MySQL 5.6. For more information, see <i>#unique_12</i>. Enterprise edition is only available for ApsaraDB for RDS instances deployed in the China (Beijing), China (Hangzhou), China (Shanghai), and China (Shenzhen) regions.

Remote disaster recovery

• You can synchronize data from a database in an on-premises data center or a user-created database on an ECS instance to an ApsaraDB for RDS instance in any region in real time. Even if the data center is damaged, a data backup is always stored on the ApsaraDB for RDS instance. For more information about the operation, see *Create real-time synchronization jobs*.

1.5 ApsaraDB for Redis disaster recovery design

Data is a core element of many businesses, and as data storage systems, databases bear a critical responsibility. ApsaraDB for Redis is a high-performance key-value database that is often used to store large volumes of important service data. This topic describes the disaster recovery mechanism used by ApsaraDB for Redis in detail.

Evolution of the disaster recovery architecture based on ApsaraDB for Redis

Some issues may occur when programs are running, such as software bugs, device faults, and power failures at data centers. An excellent disaster recovery mechanism can ensure data consistency and service availability in these cases . ApsaraDB for Redis improves the disaster recovery capability to ensure high availability (HA) of services, and provides high-availability solutions in various scenarios.

The following figure shows the evolution of the disaster recovery architecture based on ApsaraDB for Redis.

Figure 1-1: Evolution of the disaster recovery architecture based on ApsaraDB for Redis



All of these solutions are available. You can choose them as needed. The following sections describe these solutions in details.

Single-zone high-availability mechanism

All types of ApsaraDB for Redis instances support the single-zone high-availability architecture. An HA monitoring module uses an independent platform architecture , and provides a high-availability mechanism across zones. Therefore, ApsaraDB for Redis serves more stably than on-premises Redis systems.

Standard dual-replica edition

A *standard dual-replica* instance uses a master-replica architecture. When detecting a failure on a master node, the HA monitoring module automatically performs the failover operation. The replica node takes over services and becomes a master node, and upon recovery from the failure, the original master node works as a new replica node. The instances support data persistence by default, and allows automatic data replication. You can use the replication files to roll back or clone instances.

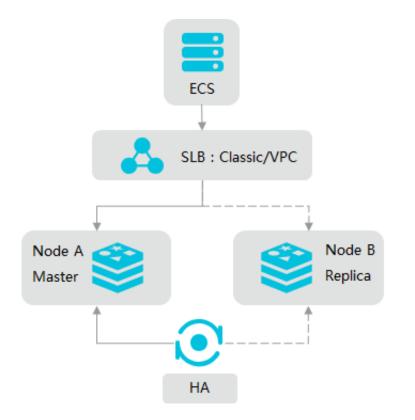


Figure 1-2: High-availability architecture of the master-replica instance

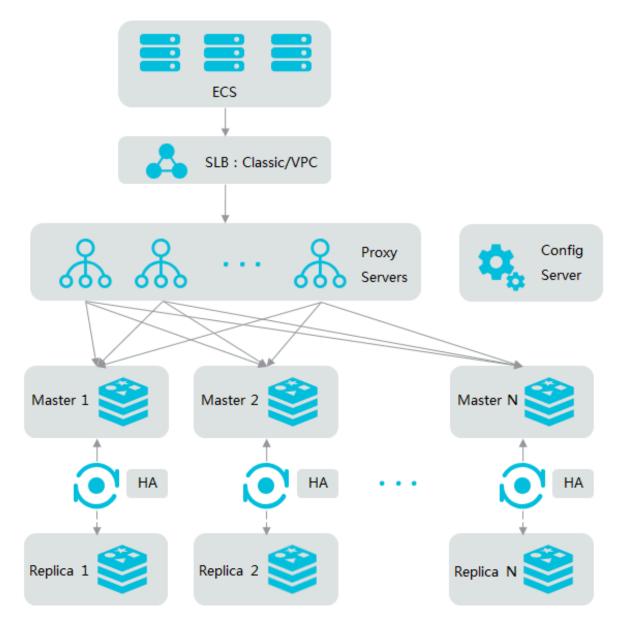
Master-replica instances

A *Master-replica instance* consists of a configuration server, multiple proxy servers, and multiple shard servers. These servers are described as follows:

- The configuration server is a cluster management tool that provides global routing and configuration information. This server uses a triple-replica cluster architecture that follows the Raft protocol.
- A proxy server uses a single-node architecture. A cluster edition contains multiple proxy servers. ApsaraDB for Redis performs load balancing and failover operations for all proxy servers.

 A shard server uses a dual-replica high-availability architecture. Similar to a standard dual-replica instance, after the master node of the shard server fails , the HA module automatically performs the failover operation to ensure high availability of services, and updates information on the proxy servers and configuration server.

Figure 1-3: High-availability architecture of master-replica clusters



Zone-disaster recovery mechanism

The standard and cluster editions support zone-disaster recovery between two data centers. You can deploy your business in a single region, and require excellent disaster recovery. In this case, you need to select a zone that supports zone-disaster recovery when you create an ApsaraDB for Redis instance. For example, you can select Singapore Zone (B+C) as shown in the following figure.

Figure 1-4: Create a zone-disaster recovery instance

Zone	Singapore Zone (B+C)
	Singapore Zone B
	Singapore Zone C
	Singapore Zone (B+C)

When you create instances that run in multiple zones, the replica instance at the replica data center is the same type of instance at the master data center. The instances at master and replica data centers synchronize data to each other through a specialized replication channel.

If power or network failures occur at the master data center, the replica instance takes over services and becomes the master instance. The system calls an operation on the configuration server to update routing information for the proxy server. The system performs the failover operation at the network layer according to the routing precision. In normal conditions, the system transmits data directly to the instance at the master data center through precise Classless Inter-Domain Routing (CIDR) blocks. However, the master data center does not upload routing details to the backbone when failures occur. The backbone only provides lower-precision CIDR blocks of the replica data center. The system has to route requests to the replica data center during failover.

ApsaraDB for Redis optimizes Redis synchronization mechanism. Similar to global transaction identifiers (GTIDs) of MySQL, ApsaraDB for Redis uses global operation identifiers (OpIDs) to indicate synchronization offsets and uses background lock-free threads to search OpIDs. The system synchronizes the append-only file (AOF) binary log (binlog) asynchronously. You can throttle this synchronization to ensure service performance.

2 Public cloud-based remote disaster recovery

When an enterprise has deployed its services on Alibaba Cloud and has high requirements for remote disaster recovery, we recommend Alibaba Cloud's public cloud-based remote disaster recovery solution. The enterprise can use DNS, SLB, and other Alibaba Cloud products to create a multi-zone architecture for remote disaster recovery.

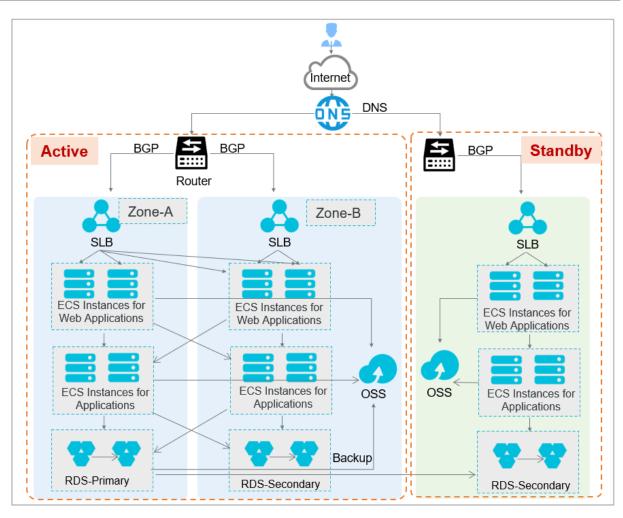
Scenarios

The public cloud-based remote disaster recovery solution is applicable to the following scenarios:

- Public cloud: An enterprise has deployed its services on Alibaba Cloud and wants to create a remote disaster recovery architecture involving multiple Alibaba Cloud regions.
- Application-level disaster recovery: An enterprise wants to back up all its applications for disaster recovery, instead of a single database or storage system.
- Cloud-based remote disaster recovery: This solution applies to public clouds that may experience a fault in a certain region. For example:
 - The whole region is unavailable due to a natural disaster, such as an earthquake.
 - The whole region is unavailable for an extended period due to infrastructure failures.

Recommended architecture

For large enterprises that require both local and remote disaster recovery solutions to ensure service security, service availability, and data reliability, we recommend the following remote disaster recovery solution.



Architecture description:

- A complete backup of the original application architecture is created and stored in each region and zone.
- Alibaba Cloud Express Connect is used for private network communicat ion between different regions. This ensures real-time synchronization and minimizes transmission latency between databases in different regions.
- When a fault occurs, the front-end DNS instance is used to implement service failover within seconds, ensuring that the service can be restored in a timely manner.
- This architecture can resolve faults of a single IDC or faults caused by disasters such as earthquakes.

Advantages of the architecture

• Alibaba Cloud DNS supports intelligent resolution and facilitates traffic distribution or service failover for disaster recovery.

- This architecture supports communication between VPCs through Express Connect and allows you to publish and deploy applications and modify applicatio n configurations in a unified manner.
- This architecture supports data replication between OSS instances in different regions.
- This architecture supports data synchronization between different regions through DTS.

3 Hybrid cloud-based database disaster recovery solution

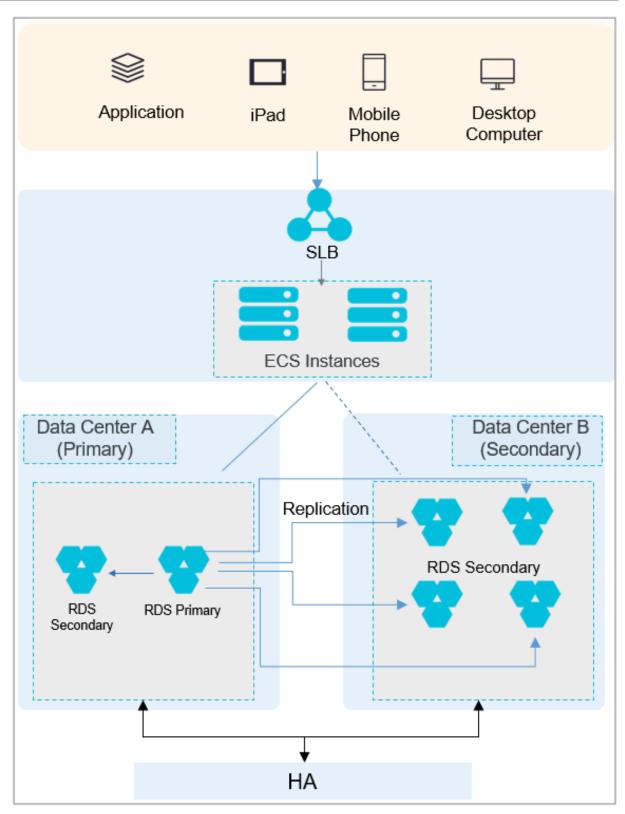
3.1 Dual zone disaster recovery and backup solution

When you need a database disaster recovery solution based on cloud services deployed in the same city, you can purchase an Alibaba Cloud DTS instance for data migration and real-time synchronization. The disaster recovery solution supports three modes: Replication and high availability, active/standby (A-S), and activeactive (A-A).

- Replication and high availability: One database is deployed in each of the two data centers. You can copy data from the database of the primary data center to that of the secondary data center. If a fault occurs on the database of the primary data center, business switches to the database of the secondary data center.
- Active/standby mode: Both data centers are deployed with the same system. The secondary data center is used only to back up data. If a fault occurs on the primary data center, business switches to the secondary data center.
- Active/active mode: Both data centers are deployed with the same system, each with independent workloads and hosted services. Both data centers reserve some of their respective resources for data backup. If a fault occurs on either of the data centers, business switches to the other data center and the reserved resources are used. We recommend that you use the active/standby mode, if you have sufficient resources and have demanding requirements for zone-disaster recovery. If your resources are limited, we recommend that you use the active/ active mode.

Replication and high availability

Relational Database Service (RDS) is used as an example to introduce the architectu re of the replication and high availability mode.

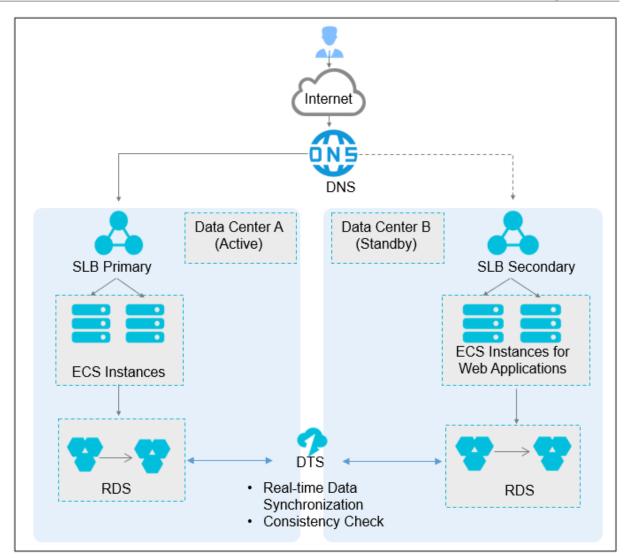


Architecture:

- Key conditions:
 - RDS clusters are deployed in data centers A and B, respectively.
 - SLB, ECS, and HA systems can be connected to applications across data centers. You only need to deploy one set of SLS, ECS, and HA systems in data centers A and B. You can manage and control the databases in the two data centers by using the HA system.
- Data backup and recovery:
 - This mode copies the data from the databases in Data Center A to the databases in Data Center B.
 - If a fault occurs on the databases in Data Center A, the HA system directs traffic to Data Center B. The resources of Data Center A remain unavailable if the fault persists. After Data Center A is recovered, you can specify it as a secondary zone.
- Features:
 - Advantages: lightweight switchover and low costs.
 - Disadvantages: risks of data inconsistency. A small amount of data may be inconsistent after the switchover, such as the loss of a transaction.

Active/standby mode

An example is used to introduce the architecture of the active/standby mode. This example assumes that you have deployed services in two Alibaba Cloud zones within the same region.



Architecture:

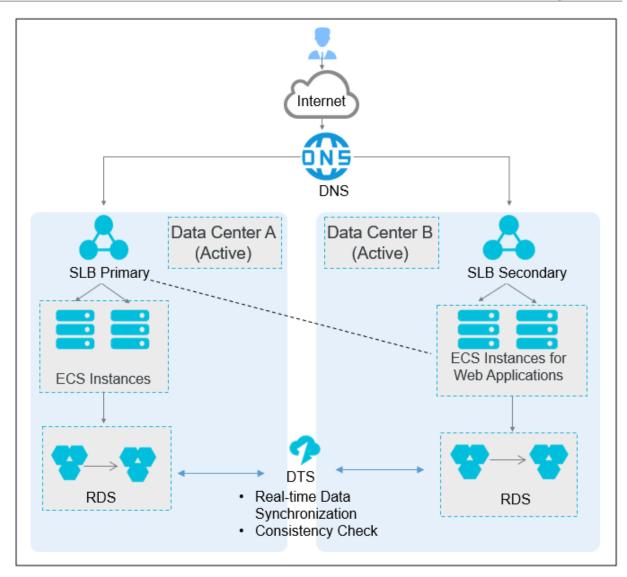
- Key conditions:
 - Data Center A has the same RDS clusters as Data Center B.
 - DTS is available to synchronize data between RDS instances to ensure data consistency.
- Data backup and recovery:
 - DTS must be stable and run properly to ensure real-time data synchronization
 If a fault occurs, you must ensure the stability and accuracy of DTS data synchronization.
 - If a fault occurs on Data Center A or the databases in Data Center A, traffic is directed to Data Center B. The resources of Data Center A remain unavailabl

e if the fault persists. After Data Center A is recovered, you can specify it as a secondary zone.

- If a fault occurs on the applications, traffic is directed to Data Center B. A check must be performed to ensure the consistency of data segments between data centers A and B. After the check is completed, the databases in Data Center B becomes primary databases, and the databases in Data Center A becomes secondary databases. In this scenario, data is synchronized from Data Center B to Data Center A.
- You must configure DTS transmission links to synchronize data between RDS instances.
- Features:
 - Advantages: ultra-high performance, automatic switchover, and fewer manual operations.
 - Disadvantages: 50% resource utilization rate.

Active/active mode

An example is used to introduce the architecture of the active/active mode. This example assumes that you have purchased two simplified IT systems in an Alibaba Cloud region.



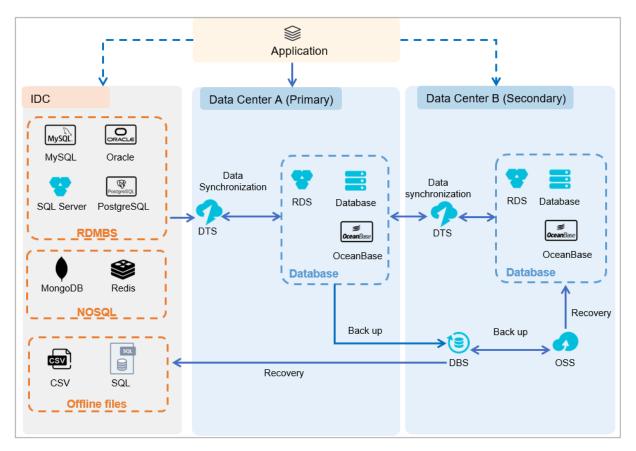
Architecture:

- Key conditions:
 - Two simplified IT systems are deployed in two zones (data centers A and B) of the same Alibaba Cloud region. Both data centers are primary zones.
 - You can deploy Alibaba Cloud DNS, SLB, and ECS to meet your domain management, traffic distribution, and cloud computing needs, respectively.
 You can deploy Alibaba Cloud RDS to meet your database needs.
 - DTS is available to synchronize incremental data in real time and migrate data between databases.

- Data backup and recovery:
 - If Data Center A works properly, you can use DTS to synchronize production data from the databases in Data Center A to the databases in Data Center B.
 You can also use DTS to check the consistency of data between the databases.
 - If a fault occurs on Data Center A, Alibaba Cloud DNS resolves traffic to Data Center B, and the production data is stored in the databases in Data Center B.
- Features:
 - Advantages: achieves a higher resource utilization rate than the active/ standby mode does.
 - Disadvantages: cross-zone latency and manual switchover. If a fault occurs on Data Center A, a latency occurs when users access applications from Data Center B.

3.2 Hybrid cloud backup and recovery solution

Recommended architecture



Architecture description:

- This solution is based on a hybrid cloud consisting of an on-premises data center , a primary Alibaba Cloud zone, and a secondary Alibaba Cloud zone. The onpremises data center and cloud zones communicate through a leased line or VPN
- "Stateless" applications are deployed in the the on-premises data center and two zones for real-time synchronization and backup between on-premises and offpremises databases.
- If a failure occurs in any of the three databases (the on-premises data center or either of the two zones), traffic can be switched to one of the other two to ensure service continuity. After the fault is resolved, the service traffic can be switched back to the preferred service center.

4 Hybrid cloud-based multi-active solution

4.1 Scenarios

Faced with rapid business development, enterprises tend to build their disaster recovery architectures while considering service load balancing, O&M, expenditure, security, and other factors. The hybrid cloud-based multi-active disaster recovery solution provides a multi-active disaster recovery architecture based on a hybrid cloud consisting of an on-premises data center (IDC) and a cloud platform. This solution meets enterprises' requirements for service continuity.

Why use a hybrid cloud?

Based on a hybrid cloud architecture, the hybrid cloud-based multi-active solution can relieve enterprises of concerns about service scalability, O&M, costs, and security when they build their disaster recovery systems.

• Service scalability:

Enterprises must quickly respond to changing service demands to stay in the game. Public cloud platforms support auto scaling and are able to respond to frequent business activities. For example, during the Double 11 Shopping Festival and other activities that produce traffic spikes, public cloud platforms should be able to tolerate these traffic peaks. By integrating the capabilities of traditional IDCs and cloud platforms, the hybrid cloud solution can meet the needs of enterprises for service expansion on their system architectures.

• **O&M**:

To resize an application in a traditional IDC, you have to apply to purchase a server, install the server and operating system, and deploy the application. The whole process is complex and time-consuming. Additionally, a series of problems may occur during resizing. For example, system faults may occur due to different server environments. To resize an application on a hybrid cloud, you only need to focus on O&M for the cloud-based application and do not need to consider O&M for the cloud platform infrastructure. This greatly reduces the difficulty of resizing and the complexity of O&M.

· Cost control:

In a hybrid cloud solution, cloud resources are used to reduce the volume of idle resources present in traditional disaster recovery solutions, as well as the overall hardware and software O&M costs. You can wholly migrate your system to a public cloud without any additional investment, reducing the costs of system transformation and the migration time.

• Security control:

In terms of security, the hybrid cloud solution allows you to migrate computing and cache nodes used for Internet access and front-end applications to Alibaba Cloud. While using Alibaba Cloud's mature and comprehensive security protection solutions, you can store core group data in your on-premises IDC to ensure its security.

Choose a local active-active or remote multi-active solution as needed

In the hybrid cloud-based multi-active solution, you can deploy two or more active IDCs in regions or zones in the same city or different cities based on your location and disaster recovery policies. In the hybrid cloud-based remote active-active solution, only one remote cloud node is deployed. In the hybrid cloud-based remote multi-active solution, the services are provided in multiple regions to support disaster recovery. Therefore, users all over the country can access the service through the nearest region. When the service is interrupted in a region, the service traffic is immediately switched to unaffected regions.

Compared to the traditional local disaster recovery or active-active architecture, the hybrid cloud-based multi-active architecture solves the following problems:

- It is difficult to determine whether the traffic is switched to the disaster recovery center.
- When the disaster recovery center does not provide services, its resources are idle, resulting in high costs.
- The IDC that provides services is still deployed in a single region. When the service volume reaches a certain level, performance may slow due to the limited resources of a single region.
- In a traditional architecture, the two active IDCs are close to each other (usually within 50 km). Natural disasters or widespread power or network failures may result in both IDCs becoming unavailable.

The hybrid cloud-based multi-active architecture not only provides the functions of traditional remote disaster recovery solutions, but also improves the overall resource utilization and meets the remote deployment needs caused by business growth. Based on its years of experience with multi-active architecture during the Double 11 Shopping Festival, Alibaba Cloud provides you with a stable and costeffective hybrid cloud-based multi-active disaster recovery solution.

4.2 Architecture

The following architecture is recommended for a multi-active disaster recovery solution on a hybrid cloud.

Key points of the architecture

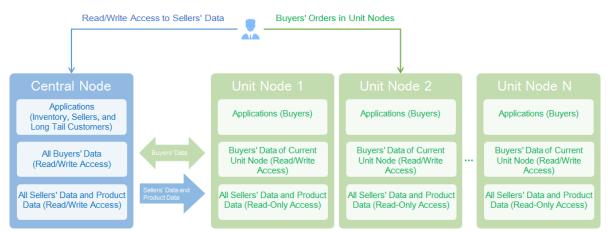
In a hybrid cloud-based multi-active architecture, remote redundant resources are used to ensure that services run properly even in extreme circumstances. When building an architecture running on a hybrid cloud that integrates your onpremises IDC and off-premises IDC, pay attention to the following points:

• Unit node isolation:

Before deploying an active geo-redundancy solution, you must solve the latency issues that are often associated with geographic distribution. Latency issues may result in data inconsistency and inaccuracy if users submit requests to modify the same row of records in the databases of unit nodes in different regions . Additionally, a long latency may occur if one operation requires multiple requests for data in a unit node and the node has to call a chain of services with interdependencies. Therefore, you have to spend lots of time handling latency issues. Unit node isolation is at the core of an active geo-redundancy solution. To be more specific, each unit node has independent read/write access permission s, and multiple unit nodes cannot modify the same row of records in different regions. To isolate unit nodes, you must divide them into different categories based on a certain dimension.

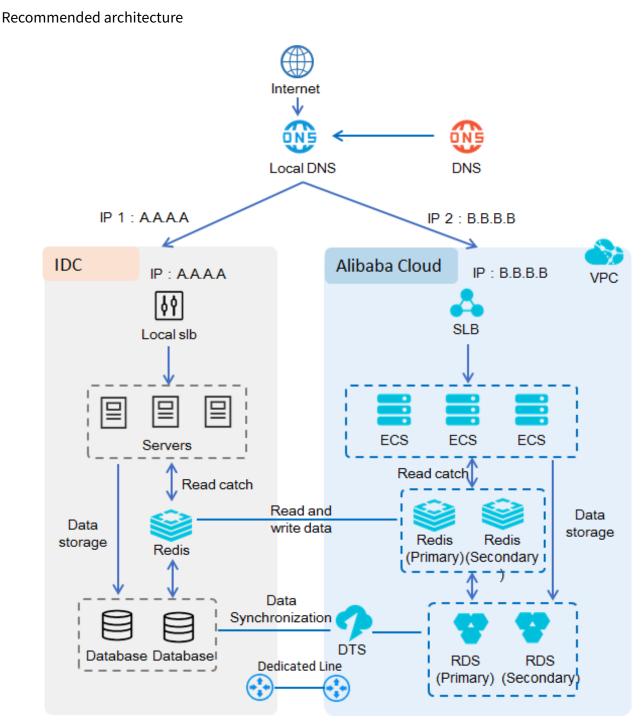
Properly categorizing data into unit nodes:

You need to analyze your business before determining how to manage read and write access permissions of each unit node. For example, placing orders is the most important process for e-commerce business. To reduce restructuring charges and improve user experience, the optimal choice is to categorize data into unit nodes based on the user ID.



In this case, you can perform read/write operations on buyers' orders in the corresponding unit node, and data is not read or written across unit nodes. However, other data that is not related to buyers' information may be distribute d across unit nodes. For example, sellers' operations of modifying product data may involve multiple unit nodes. If necessary, you can use read/write split to ensure the eventual consistency of buyers' and sellers' data. If eventual consistency cannot meet your needs, you must ensure that data can be read or written across unit nodes.

To provide the optimal service experience, the hybrid cloud-based multi-active architecture must be further optimized based on the service scenario and application implementation method. For assistance with architecture design, you can contact our *Professional Services*. By taking a simple IT system as an example, the following section describes how to build a hybrid cloud-based active-active architecture in which instances are deployed in more than two Alibaba Cloud zones.



Architecture description:

• We recommend that you activate Express Connect, build a hybrid cloud through a leased line, and deploy your application system in your on-premises IDC and off-premises IDC in exactly the same manner. In this way, you can deploy a hybrid cloud-based active-active solution that consists of on-premises and offpremises IDCs.

- Both IDCs provide services to achieve load balancing.
 - Access side:

Use intelligent DNS to distribute traffic to both IDCs and make your applicatio n stateless. Deploy your application system in both IDCs in exactly the same manner to overcome the carrier's regional restrictions and split traffic by region.

- Application deployment:

Deploy your application system in the on-premises and off-premises IDCs in exactly the same manner. In each IDC, mount the application cluster to the SLB instance in the IDC, which distributes the traffic to a node in the application cluster.

- Cache side:

We recommend that you use ApsaraDB for Redis to read the application cache. Alibaba Cloud ApsaraDB for Redis is compatible with the open source Redis protocol. When instances deployed in on-premises and off-premises IDCs are both ApsaraDB for Redis instances, two-way read-write synchronization is supported. The Conflict-free Replicated Data Type mechanism is used to detect and remove data conflicts and ensure data consistency. When open source Redis is used in the on-premises IDC, the ApsaraDB for Redis instance can receive the one-way read-write synchronization information from the Redis instance in the on-premises IDC.

Note:

When open source Redis is used in the on-premises IDC, the on-premises Redis instance may be incompatible with the enhanced cache processing capability of the ApsaraDB for Redis instance. The ApsaraDB for Redis instance can read data from, but cannot write data to, the on-premises Redis instance. We recommend that you deploy an ApsaraDB for Redis instance in your on-premises IDC.

- Data side:

Application data is stored in off-premises and on-premises databases, and data is synchronized between the databases through DTS to ensure mutual data consistency.

Advantages of the architecture

- Multiple IDCs: Alibaba Cloud deploys multiple IDCs around the world. You can purchase Alibaba Cloud products and deploy them in the nearest or most appropriate region.
- Stability: Each region and each product are stable. After multiple rounds of iteration, SLB, ECS, ApsaraDB for Redis, ApsaraDB for RDS, and other key Alibaba Cloud products now provide excellent disaster recovery capabilities. Fine-grained disaster recovery control can be achieved through additional functional product modules.
- Scalability: You can scale your existing services out or in, or up or down, or purchase additional services based on your needs.

5 Operation example: Cross-zone high availability solution on a public cloud

For an enterprise, whether or not their services are on the cloud, service stability and continuity have always been crucial. To reduce the impact of uncontrollable factors on normal service operations, you must improve the availability and disaster recovery capabilities of your products. Although your products may already be highly available, you cannot ignore the important task of improving service availability and disaster recovery capabilities.

To improve service availability and disaster recovery capabilities, many users take advantage of these cloud products: Elastic Compute Service (ECS), Server Load Balancer (SLB), ApsaraDB for RDS, and Object Storage Service (OSS).

Zone

Zones are physical areas in the same region that have independent power grids and networks. The network latency is lower for ECS instances in the same zone.

Intranet communication is available across different zones in the same region, and fault isolation is supported between zones. The choice to deploy ECS instances in the same zone is a tradeoff that depends on factors such as network performance and disaster recovery requirements.

- If your applications require high disaster recovery capabilities, we recommend that you deploy your ECS instances in different zones of the same region.
- If your applications require low network latency between instances, we recommend that you deploy your ECS instances in the same zone.

In the Region List, you can view the number of zones in each region. Alternatively, you can use the Region List API in OpenAPI Explorer to view the list of all zones.

Product introduction

ECS

ECS is a basic cloud computing service provided by Alibaba Cloud. An ECS instance is a virtual computing environment that incorporates a CPU, memory, operating system, disks, bandwidth, and other basic server components. It is the operating entity presented to each user. You can create ECS instances at any time according to your business needs, without having to purchase hardware in advance. As your service grows, you can resize the disks and increase the bandwidth of your ECS instances. When you no longer need an ECS instance, you can release it to reduce costs.

ECS instances themselves do not have high availability and disaster recovery capabilities. Instead, these capabilities are implemented through architecture construction.

SLB

SLB is a traffic distribution control service that distributes traffic to multiple backend ECS instances based on the routing algorithms. SLB extends application service capabilities and enhances application availability.

SLB sets a virtual service address to virtualize ECS instances into an application service pool with high performance and high availability. Then, it distributes requests from clients to ECS instances in the ECS instance pool based on the routing algorithms.

The following features allow SLB to improve the availability and disaster recovery capabilities of ECS instances:

• SLB is deployed in clusters. Each cluster has a certain number of backend ECS instances to eliminate single point of failure (SPOF). This means that SLB is not affected if one or several backend ECS instances fail.

The Layer-4 SLB (LVS) service, Layer-7 SLB (Tengine) service, control system, and other key components in the SLB system are all deployed in clusters to improve their scalability and availability.

• Currently, most SLB instances are multi-zone instances, with primary and secondary instances located in the IDCs of different zones in the same city. When the IDC in which the primary instance is located experiences faults, services can quickly fail over to a secondary instance, supporting disaster recovery and the high availability of services. Click *here* for more information on the distribution of multiple zones in each region.

ApsaraDB for RDS

ApsaraDB for RDS is a stable, reliable, and scalable online database service. Based on the distributed file system and high-performance storage of Alibaba Cloud, ApsaraDB for RDS supports MySQL, SQL Server, PostgreSQL, and PPAS (Postgres Plus Advanced Server, a database highly compatible with Oracle) engines. It provides a complete set of solutions for disaster recovery, backup, monitoring, migration, and other functions, allowing you to focus on services rather than database O&M.

- For more information about the basic edition of ApsaraDB for RDS, *click here*.
- In the dual-host high-availability version of ApsaraDB for RDS, primary and secondary instances can be deployed in the same zone. When the primary instance experiences a fault, it fails over to a secondary instance, providing high availability and disaster recovery capabilities.
- In multi-zone ApsaraDB for RDS, primary and secondary instances are deployed in different zones.
- You can use Data Transmission Service (DTS) to synchronize and migrate data between ApsaraDB for RDS instances.

OSS

OSS is a massive, secure, cost-effective, and highly reliable cloud storage service provided by Alibaba Cloud. You can upload and download data for any application, anytime, anywhere by calling APIs. In addition, you can perform simple data management operations in the web console. OSS can store any type of file and is therefore suitable for various websites, development enterprises, and developers. Your OSS instance is only billed for the capacity that you actually use, allowing you to focus on your core services.

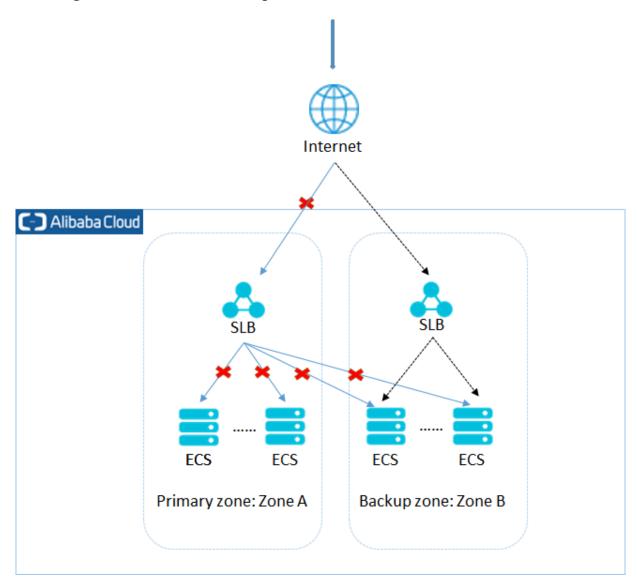
Files are chunked for storage. By default, three replicas of each chunk are saved on chunkserver nodes in different racks. In the Apsara Distributed File System cluster , up to one master and two chunkserver nodes can fail without affecting services, while multiple KVServers and WS nodes can fail.

The following describes the architecture and construction process for services with high availability and disaster recovery capabilities in detail.

Multi-zone SLB instances + ECS instances in different zones

In the following figure, ECS instances are bound to different zones under an SLB instance. This way, when Zone A works normally, user access traffic follows the path of the blue solid line shown in the figure. When a fault occurs in Zone A, user access traffic is distributed to the path of the black dotted line. This prevents a

fault in a single zone from causing service unavailability, and reduces latency by selecting zones between different products.



Perform the following steps to construct this architecture:

1. Log on to the Alibaba Cloud console and click Server Load Balancer. On the page that appears, click Create Server Load Balancer.

Server Load Balancer	SLB Billing As of April 1, 2018, capacity fees apply for guaranteed-performance instances of Server Load Balancer. For more information instances, View Details	about pricing and guaranteed-performance
Instances	instances, view Details	
Certificates	Instances	Create Server Load Balancer
Tags	Server Load Balancer Name Enter instance names separated by comm Search	≡ ≥ ∘
Access Control	Server Load Balancer IP Address(All) Network(All) Port/Health Instance ID/Name Zone 	Bandwidth Billing Billing ion Method(All) • Method(All) • Actions

Here, we use the China (Beijing) region as an example and purchase a multi-zone instance, with primary zone B and secondary zone A.

Se	rver Load Ba	lancer						
							Current Selec	ted
	Region	Singapore	Australia (Sydney)	Malaysia (Kuala Lumpur)	Indonesia (Jakarta)	Japan (Tokyo)		China (Beijing
		India (Mumbai)	Hong Kong	US (Virginia)	US (Silicon Valley)	China (Hangzhou)	Zone type: Primary zone: Backup zone:	
		China (Shanghai)	China (Shenzhen)	China (Qingdao)	China (Beijing)	China (Zhangjiakou)	Instance name: Anti-DDos:	- Enabled
Iration		China (Hohhot)	Germany (Frankfurt)	UAE (Dubai)				Internet Yes Configuration.
Basic Configuration	Zone type	Multi-zone					Instance Spec: Bandwidth:	-
	Primary zone	China North 2 Zone	в 👻				Billing cycle: Fee:	
	Backup zone	China North 2 Zone	A 👻				\$ 0.003	/ hour(s)
	Instance name	The length must be to	1-80 characters, allowin	ng letters, numbers, an	d '-, '/', '', ' <u>'</u> .		Public Traffic Fe \$ 0.125	/GB
							Buy Now Select a specificat	
ice type	Instance type	Internet	Intranet					
Network and instance type	Instance Spec	Select a specificatio	on 🔫					
Network a	Bandwidth	By traffic						

2. Create ECS instances in both the primary and secondary zones of the SLB instance.

Create a test instance in zone A and zone B of the China (Beijing) region. In this example, we use the default security group and VPC network with a 1-core 2-GB memory CentOS 7.2 configuration.

Instance List									Create Instance	Bulk Action
 Select the instance attribut 	te, or dir	ectly enter t	he keyword	Q Tag				Advanced Search	Show All Resources	¢ ?
Instance ID/Name	Tags	Monitor	Zone	IP Address	Status 👻	Network Type 💌	Configuration	Billing Method 💌		Actions
i-2zeghp9rafhhndyg27xr launch-advisor-2018070	۲	# ⊭	China North 2 Zone B	39.105.59.173(Internet IP Address) 172.17.107.181(Private IP Address)	Running	VPC	1 vCPU 1 GB (I/O Optimized) ecs.n1.tiny 5Mbps (peak value)	Pay-As-You-Go 4 July 2018, 10.13 created	Manage Change Instance Ty	Connect /pe More▼
i-2ze5gg8kaewzbe4krj0f WebSite	۲	# ⊭		39.105.110.79(Internet IP Address) 172.17.241.21(Private IP Address)	Running	VPC	1 vCPU 2 GB (I/O Optimized) ecs.n4.small 2Mbps	Subscription 30 August 2018, 00.00 Expiring soo	Manage Connect Change G n Ren	onfiguration ew More -

- 3. Create listeners and add backend servers (ECS instances).
 - a. In the SLB console, locate the instance you created, and click Manage.
 - b. Click Backend Server and select Excluded Servers. Then, find your instance and click Add.

Instance Details	Load Balancer Server Pool	Region : China North 2 (Bei	ing) Zone : China North 2 Zone	B (Master) /China North	2 Zone A (Slave) 🛛		
Listeners							
Servers	Servers Added Servers	Not Added			We recommend that you	use ACM to manage the configurations for multip	le instances. Click "Here
Backend Servers	Instance Name • Ent	ter the name of the ECS instan	Search				${\mathbb C}$ Refresh
VServer Groups	ECS Instance ID/Name	Zone	Public/Internal IP Address	Status(All) 💌	Network Type(All) 👻	Server Load Balancer	Actions
Master-Slave Server	i-2zeghp9rafhhndyg27xr launch-advisor-2	China North 2 Zone B	39.105.59.173 (Public) 172.17.107.181 (Private)	Running	VPC (vpc-2zentaj1sk4qmolcimqfd)		Add
	i-2ze5gg8kaewzbe4krj0f WebSite	China North 2 Zone A	39.105.110.79 (Public) 172.17.241.21 (Private)	Running	VPC (vpc-2zentqj1sk4qmolcimqfd)	-	Add

- c. After completing the process, you can view your ECS instances and their weights on the Included Servers page.
- d. Click the Listener tab on the left. On the tab page that appears, click Add
 Listener. Set listener attributes as needed. In this example, we use the Layer-4
 TCP mode, set the listener port to port 80, set the backend forwarding port

to port 80, and use the default weighted round robin method. We also enable session persistence and use the default 1,000-second time-out period.

		Add Listener
<	test t Return to	1.Listener Configuration 2.Health Check Configuration 3.Success
Instance Details	Listeners	
Listeners		Front-end Protocol TCP V 80
 Servers 	Front-end Protocol/Port	Port range is 1-65\$35.
Backend Servers		Backend Protocol TCP [Port]:* Port range is 1-65535.
VServer Groups		For range is 1-0000.
Master-Slave Server		Peak Bandwidth: No Limits Configure Instances charged by traffic are not limited by peak bandwidth. Peak
Monitor	-	bandwidth range is 1-5000.
		Scheduling Algorithm Weighted Roun 🔻 🚱
		Use Server Group: 🚳
		Automatically Enable Listener After Creation:
		Show Advanced Options

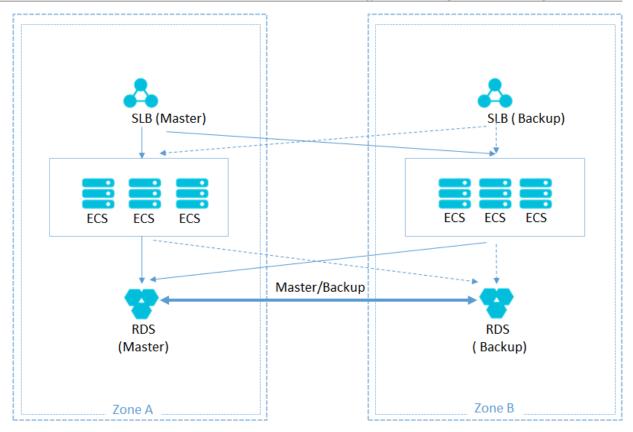
- e. Set the health check mode to TCP and the backend check port to 80.
- f. After completing these steps, you can view the added listener and its status on the Listener tab page.



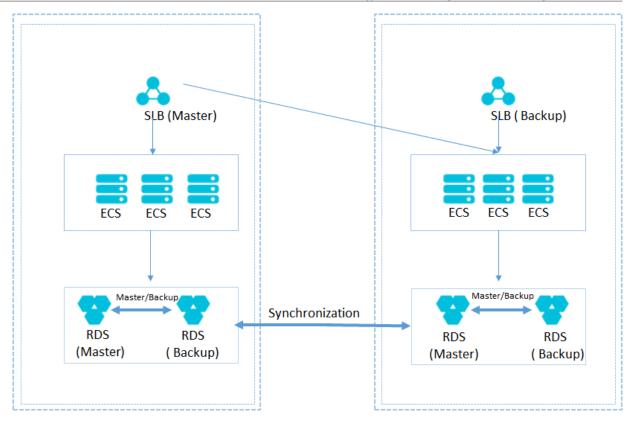
You only need to deploy the relevant service on the ECS instances and listen to port 80. Then, resolve the domain name to the public IP address of the SLB instance, so the SLB instance can forward requests to backend ECS instances and provide service.

Multi-zone SLB instances + ECS instances in different zones + highly available ApsaraDB for RDS instances

The following figure shows the multi-zone ApsaraDB for RDS architecture.



In regions where multi-zone ApsaraDB for RDS is not supported, you can create an ApsaraDB for RDS instance in each zone, with the secondary zone used as the backup database. This database is synchronized with the ApsaraDB for RDS instance in the primary zone.



Perform the following steps to construct the multi-zone RDS architecture:

1. After deploying a multi-zone SLB instance and multiple ECS instances in different zones, purchase ApsaraDB for RDS instances.

ApsaraDB for RDS	RDS Management	Learning Path	Log on to DB	\mathfrak{C} Refresh	Create Inst	stance
Instances	Basic Information Tags					
Trash	Instance Name Search by Instance ID Search					2
	□ Instance Name Status(All) ▼ Created Time Instance Type(All) ▼ Database Engine(All) ▼ Availability Zone	Network Type(Network Type	e) 🕶 Bill	ling Method	Tags	Action

2. Select a region that supports multi-zone ApsaraDB for RDS, as shown in the following figure.

3. After purchasing ApsaraDB for RDS instances, you can view them in the console. In addition, you can view the high availability information of ApsaraDB for RDS instances and switch between primary and secondary instances in the console, as shown in the following figure.

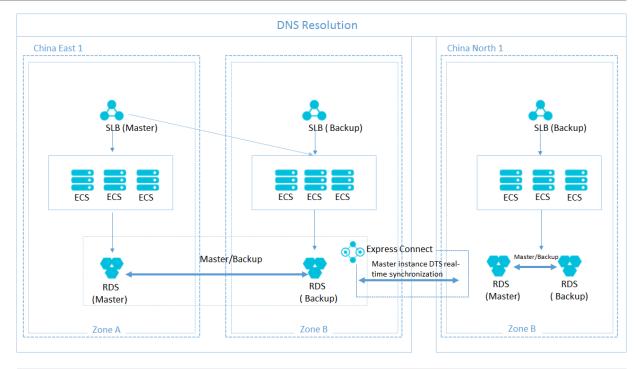
<	rm-2ze395w99 (Running) t Back to Instances Operation Guide Log of	to DB Create Data Migration Task Restart Instance Back up Instance C Refresh
Basic Information	Availability Information	Switch Master/Slave Node Modify Data Replication Mode
Databases	Zone Type: Single Zone Data Replication Mode: Semi-sync	Availability: 100.0% Master Node ID: 4952973 (ZoneB)
Connection Options Database Proxy	Slave Node ID: 4952975 (ZoneB)	
Monitoring and Alarm	Zone Architecture Diagram	Other Zone Architecture Diagrams
Security Instance Availabilit	Availability Zone X	
Log Management Performance Optimiza	Single Availability Zone	SLB Proxy Primary/Master DB Secondary/Slave DB
 CloudDBA Optimizations 	ECS	(Optional)

The following describes the example in which an ApsaraDB for RDS instance is deployed in each zone.

- 1. Purchase dual-host highly available ApsaraDB for RDS instances in Zone A and Zone B, respectively.
- 2. Create a DTS synchronization task.

High availability - remote disaster recovery

When multiple zones are available in the same city and an environment is deployed in a remote region as well, the resulting architecture greatly increases the service availability and achieves remote disaster recovery.



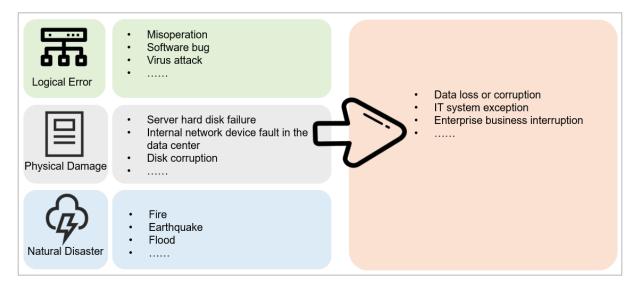
Note:

Configure the DNS resolution to specify the ultimate service access region and use DTS for data synchronization between ApsaraDB for RDS instances.

6 Appendix: Trends and basic concepts in disaster recovery

6.1 Industry trends and challenges

User data and system data are the core and most important assets of enterprises in all industries. Stable service operation and normal IT system functionality are the most important development demands of enterprises. However, these demands often cannot be satisfied due to unpredictable natural or man-made disasters, including:



Therefore, it is very important to guarantee the service stability, proper operation of IT system functions, and data security for enterprises. In this context, solutions that support both system and application data backup and disaster recovery are emerging and developing rapidly.



Note:

A disaster recovery solution implements both disaster recovery and backup.

- Backup refers to the creation of one or more replicas of the important data generated by application systems or critical original data.
- Disaster recovery refers to the deployment of two or more IT systems with the same functions in two separate locations in the same city or in different cities. These systems mutually monitor each other's health and support failover and

failback. In the event that a system stops working due to an accident (a natural or man-made disaster), all application system services fail over to another system so that they can be provided without interruption.

Shortcomings of traditional disaster recovery solutions

Traditionally, enterprises built their own disaster recovery centers based on their individual needs. However, such solutions are resource-intensive and face many challenges.

Traditional disaster recovery solution	Feature	Challenge
Use of application -level replication software	Support for application-level disaster recovery	 A remote IDC for disaster recovery must be built and maintained at a high cost. Relevant software and hardware must be deployed, which are hard to maintain. A large number of operations and tests are required for failback.
Use of Continuous Data Protection (CDP) technology	 Support for application- level disaster recovery Satisfactory RPO and RTO 	 A remote IDC for disaster recovery must be built and maintained at a high cost. Expensive CDP devices are required. Relevant software and hardware must be deployed, which are hard to maintain. Data cached in applications cannot be replicated. A large number of operations and tests are required for failback.

Traditional disaster recovery solution	Feature	Challenge
Use of storage devices to replicate data. Support for application-level disaster recovery	 Effective support for application- level disaster recovery Guaranteed RPO and RTO 	 A remote IDC for disaster recovery must be built and maintained at a high cost. Expensive active-active storage devices and supporting network devices are required. Relevant software and hardware must be deployed, which are hard to maintain. The application awareness capability is limited and many scripts must be executed manually.

However, as their data scales increase rapidly and data value grows exponentially, enterprises have higher requirements for service continuity. Considering their huge investments, long construction times, and high maintenance costs, traditional disaster recovery solutions cannot meet the future development needs of IT systems.

Advantages of cloud disaster recovery solutions

In recent years, the steady and rapid development of cloud computing has given rise to cloud disaster recovery solutions. Cloud disaster recovery solutions boast lower costs and faster system recovery. The following table compares traditional disaster recovery solutions with cloud disaster recovery solutions.

Consideration	Traditional disaster recovery solution	Cloud disaster recovery solution
Implementa tion method	The solutions are mostly based on physical devices. Relevant physical resources must be deployed at multiple sites. The disaster recovery sites and their sizes vary greatly with the system reliability requirements.	The disaster recovery sites are deployed on a hybrid cloud or a public cloud.
Construction duration	It takes several months to deploy the solutions.	It takes several days to deploy the solutions.

Consideration	Traditional disaster recovery solution	Cloud disaster recovery solution
Investment	A large number of servers, storage devices, and physical network devices are required. The investment is huge.	The initial investment is small . The solutions support auto scaling as actual service demands increase in the future.
O&M costs	The devices must be maintained by a large number of professionals. The O&M costs are high.	Maintenance by O&M professionals is not required.

Cloud disaster recovery solutions are more cost-effective, efficient, and scalable. They will be the mainstream disaster recovery solutions of the future.

6.2 Basic disaster recovery concepts

Disaster recovery solutions ensure the high availability of enterprise data and services by combining disaster recovery with data backup. Disaster recovery protection levels are classified by risk and RTO/RPO.

Key technical indicators

Take the following key technical indicators for disaster recovery into account when designing your disaster recovery solution:

- Recovery time objective (RTO): The period of time within which IT systems and services must be restored after an outage. RTO indicates the timeliness of service recovery, that is, the maximum recovery time for IT systems that enterprises can tolerate. A smaller RTO indicates a higher disaster recovery capability, but requires a higher enterprise investment.
- Recovery point objective (RPO): The point in time to which data is restored by the disaster recovery system after an outage. RPO indicates the amount of data loss, that is, the maximum amount of data loss that enterprises can tolerate. A smaller RPO indicates less data loss and less harm to the enterprise.

Disaster recovery protection levels

According to the National Standard of the People's Republic of China GB/T 20988-2007 Information Security Technology - Disaster Recovery Specifications for Information Systems, the protection levels are determined as follows:

Protection level	Data backup	Measure	Preventable risk	RTO	RPO
Level 1 : Basic support	 All the data is backed up once a week. The backup media are stored offsite. 	-	The service data is damaged.	Two days or more	One to seven days
Level 2: Secondary site support	 All the data is backed up once a day. The backup media are stored offsite. The data is regularly synchroniz ed in batches several times each day. 	Backups are called after an outage.	 The service data is damaged. The service processing site is not available . 	24 hours or more	One to seven days

Protection level	Data backup	Measure	Preventable risk	RTO	RPO
Level 3: Electronic transmissi on and partial device support	 All the data is backed up once a day. The backup media are stored offsite. The data is regularly synchroniz ed in batches several times each day. 	Backups are provided for some data processing devices.	 The service data is damaged. The service processing site is not available. Some devices or networks fail. 	12 hours or more	Several hours to one day
Level 4: Electronic transmissi on and full device support	 All the data is backed up once a day. The backup media are stored offsite. The data is regularly synchroniz ed in batches several times each day. 	Backups are provided for all devices in the available status (cold site).	 The service data is damaged. The service processing site is not available. All the backup devices or networks fail. 	Several hours to two days	Several hours to one day

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Protection level	Data backup	Measure	Preventable risk	RTO	RPO
Level 5: Real -time data transmissi on and full device support	 All the data is backed up once a day. The backup media are stored offsite. The data is replicated in real time. 	Backups are provided for all devices in the ready or running status (warm site).	 The service data is damaged. The service processing site is not available. All the backup devices or networks fail. 	Several minutes to two days	0 to 30 minutes

Protection level	Data backup	Measure	Preventable risk	RTO	RPO
Level 6: Zero data loss and remote cluster support	 All the data is backed up once a day. The backup media are stored offsite. The data is synchronized and backed up in real time to ensure zero data loss. 	 The disaster recovery site and the production site have the same processing capability and are compatible with each other. Software clusters are used to implement seamless failover and failback. Real- time monitoring and automatic failover to the remote cluster system are supported (hot- active). 	processing site is not available • All the backup devices or networks fail.	Several minutes	0

Key factors for disaster recovery

The core aim of a disaster recovery solution is to help enterprises balance the needs of RTO and RPO and find the optimal technologies and means of implementation. From an economic perspective, the solution helps enterprises optimize their Total Cost of Ownership (TCO) and Return on Investment (ROI).